



GOVERNMENT DEGREE COLLEGE

CHANCHALGUDA, HYDERABAD, TELANGANA-500024

(Affiliated To Osmania University)



ACTIVITIES REPORT OF GRIEVANCE & REDRESSAL CELL



ORGANIZED
BY
GRIEVANCE & REDRESSAL CELL

2017-18 to 2022-23

THE GRIEVANCE REDRESSAL CELL

Grievance Redressal system is a vital part of any administration. The Grievance cell was formed with the goal of resolving student grievances. As suggested by university Grants Commission, New Delhi the college has established a Grievance Redressal Cell, to provide a mechanism for redressal of students' grievances and ensure the transparency in admission and prevention of unfair practices etc. The Grievance cell is also empowered to look into matters of harassment. Anyone with genuine grievance may approach the department member, or in consultation with the convener Grievance Redressal cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letter box of the Grievance Cell of the college.

Our college has a two-tier system in place to resolve student grievance in both on and off campus.

Department level: The Heads and senior teachers will solve the student problems.

College level: Grievance Redressal cell which reports to the principal, resolves our students problems.

Policies:

1. As mandated by the Government a two-tier mechanism is in place to resolve all academic or administrative complaints.
2. Our institution has zero tolerance policy for any form of ragging or sexual harassment.
3. Any offence Discovered through CCTV surveillance is punishable.
4. Any student found in an incriminating situation both on and off, will be reprimanded
5. Or counselled.



Objectives:

1. Encouraging the students to express their grievances / problems freely and frankly without any fear of being victimized.
2. To develop responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college.
3. Advising all the students to refrain to inciting students against other students, teachers and college administration.
4. To uphold the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial relationships with stakeholders
5. Ragging in any form is strictly prohibited in and outside of the college. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the principal.
6. Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

Constitution of Grievance Redressal Cell This Cell is functional with the principal as the head and three faculty members as coordinators. It addresses the sensitive areas that need patient listening, understanding, care, and of course redressal in the form of needy action. The pulse of all stakeholders is accessed through open uninhibited written suggestions.

Functions: - The cases are attended promptly on receipt of written grievances from the students. The Committee formally meets to review all cases, prepares a statistical reports about the number of cases received, attended to and the number of pending cases, if any, which require direction and guidance from the right higher authorities.

Complaint box



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The Grievance Redressal Cell Report for 2017 – 18

S. NO.	Date/ year	Class	nature of complaint	Resolved / unresolved
1.	13-07-2017	B. Com , B. Sc	Library books for commerce	resolved
2.	25-07-2017	B.Com , B.Sc	Drinking water facility.	resolved
3.	20- 04-2018	B. Sc	Request for Faculty	resolved
4.	03-08-2018	B.Com	Poor maintenance of washrooms	resolved

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THE GRIEVANCE REDRESSAL REPORT FOR 2018-19

S. No.	Date	Class	Nature of Grievance	Resolved/unresolved
1.	24-10-2018	B.Sc	Disturbance outside the college	resolved
2.	25-1-2019	B.A	Request for lights and fans	resolved
3 .	1-02-2019	B.Com	Lack of sports equipment	resolved

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THE GRIEVANCE REDRESSAL REPORT FOR 2019 – 20

S. No.	Date	Class	Nature of Grievance	Resolved/ Unresolved
1.	03-06-2019	B.Sc	Fans repair	
2.	6-06-2019	B. Com	Running water required in Wash room	resolved
3.	10-09-2019	B.A	Required Dictionary in Library	resolved

Grievance Redressal cell meeting in principal chamber



Principal's signature

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THE GRIEVANCE REDRESSAL REPORT FOR 2020 – 21

S. No.	Date	Class	Nature of Grievance	Resolved/ Unresolved
1.	25-01-2020	B.Com	Boys teasing	Resolved
2.	31-12-2020	B.Sc	Scholarship problem	resolved

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THE GRIEVANCE REDRESSAL REPORT FOR 2021 - 22

S. NO.	Date	Class	Nature of Grievance	Resolved/ Unresolved
1.	18-10-2021	B.Com, B.A	Request for sports material	resolved
2.	20-10-2021	B. Com, B. A , B.Sc	Request for s Games hour	resolved


A few Photographic evidence of grievance redressed cell



Grievance Redressal cell meeting in principal chamber



POSTER PRESENTATION ON ABUSING AND
SEXUAL HARRASEMENT OF WOMEN


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