

GOVT. DEGREE COLLEGE ARTS & COMMERECE NAGARKURNOOL

GRIEVANCE REDRESSAL CELL

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, Water problem, Scholarship Cleanness of Toilets etc.

Objectives:

- To create a platform where staff and students can raise their problems about academic and non-academic matters.
- To receive suggestions from the staff and students for improvement.
- To ensure effective solutions to the staff and students to redress their problems.

Functions:

- The cases are attended promptly given by staff and students.
- The cell submits report to the authority regarding the cases attended.

Committee of grievance redressal cell:

S.No.	Name of the faculty	Position
1.	Dr. L Vijaya	Convener
2.	Hajira Parveen	Member
3.	S . Deepika	Member

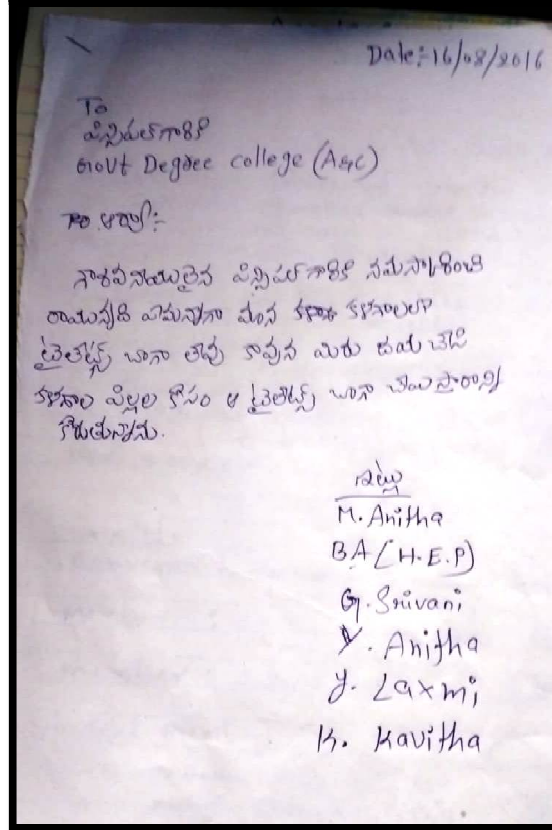
Student Redressal Cell Meeting 18th August 2016

Query: Students complained that all toilets blocked and Un hygiene with bad smell in College and complained raised by Student in GRIEVANCE box on 16th August 2016.

Discussion: A meeting of student redressal cell was conducted on 18-08-2016 with Principal. In the meeting input received from the students were discussed.

Action: Cleaned all toilets by Scavenger.

In this meeting, students had raised the following problems:



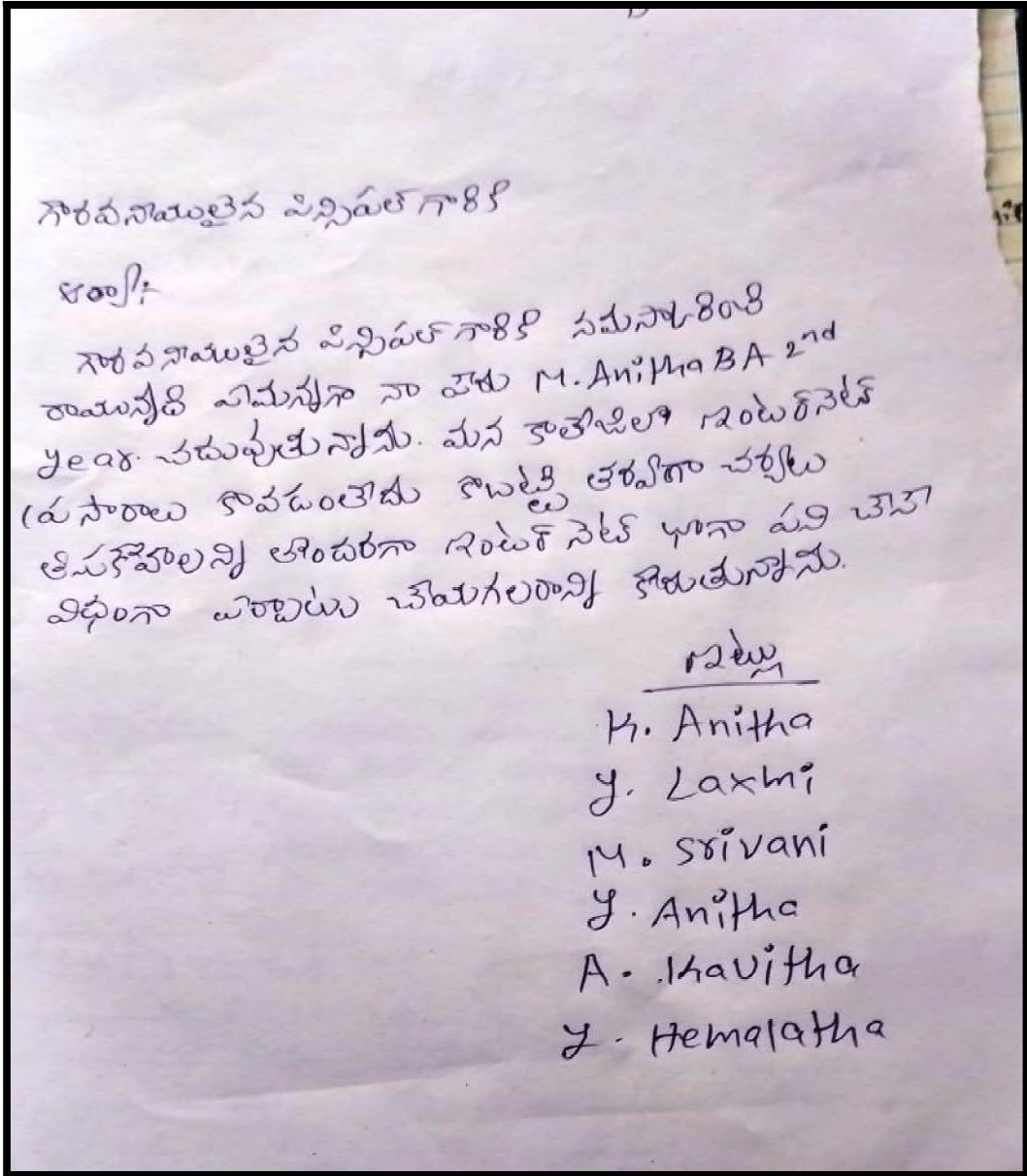
Student Redressal Cell Meeting 11th Feb 2017

Query: Students said that Internet facility is not available due to connection interruption in the college and complained raised by Student in GRIEVANCE box on 10-02-2017

Discussion: A meeting of student redressal cell was conducted on 11-02-2017 with Principal. In the meeting input received from the students were discussed.

Action: It has been resolved to call the technicians to look after the internet connection problem so that the students can make use of internet facility

In this meeting, students had raised the following problems



Student Redressal Cell Meeting 10-10-2017

Query: Students said that regarding the cleaning of the class room which are filled with dust and spiders net. in the college class rooms and complained raised by Student in GRIEVANCE box on 07-10-2017

Discussion: A meeting of student redressal cell was conducted on 10-10-2017 with Principal. In the meeting input received from the students were discussed.

Action: It has been resolved to instructed and warned all attenders and sweepers to clean spider nets and clean all the class rooms immediately.

In this meeting, students had raised the following problems

Date: 7-10-2017
Nagarkurnool.

To
The principal,
Govt Degree college for women
Nagarkurnool.

Sub: Cleaning of classroom

Sir,

with the subject cited above
that in our college classroom are
not good and was not proper. So,
you are requested to clean our
classroom and provide good
classroom with clean.

Thanking you sir,

Yours Sincerely
Manjula
Madhavi
Anitha
Anusha
Saiatha.

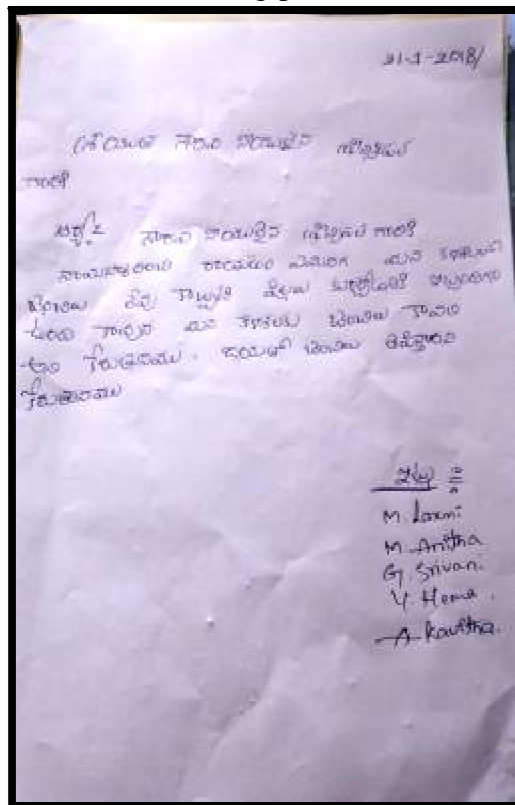
Student Redressal Cell Meeting 22-01-2018

Query: Students asked that insufficient furniture which. in the college and complained raised by Student in GRIEVANCE box on 21-01-2018

Discussion: A meeting of student redressal cell was conducted on 22-01-2018 with Principal. In the meeting input received from the students were discussed.

Action: The committee has decided to inform the issue to higher authorities .

In this meeting, students had raised the following problems



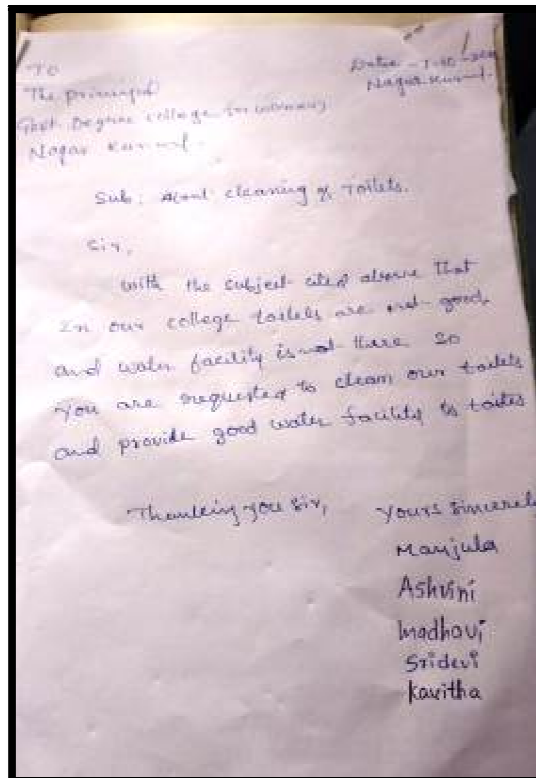
Student Redressal Cell Meeting 08-10-2018

Query: Students complained that all toilets blocked and Un hygiene with bad smell in College and complained raised by Student in GRIEVANCE box on 07-10-2018.

Discussion: A meeting of student redressal cell was conducted on 08-10-2018 with Principal. In the meeting input received from the students were discussed.

Action: Repaired by the Plumber.

In this meeting, students had raised the following problems:



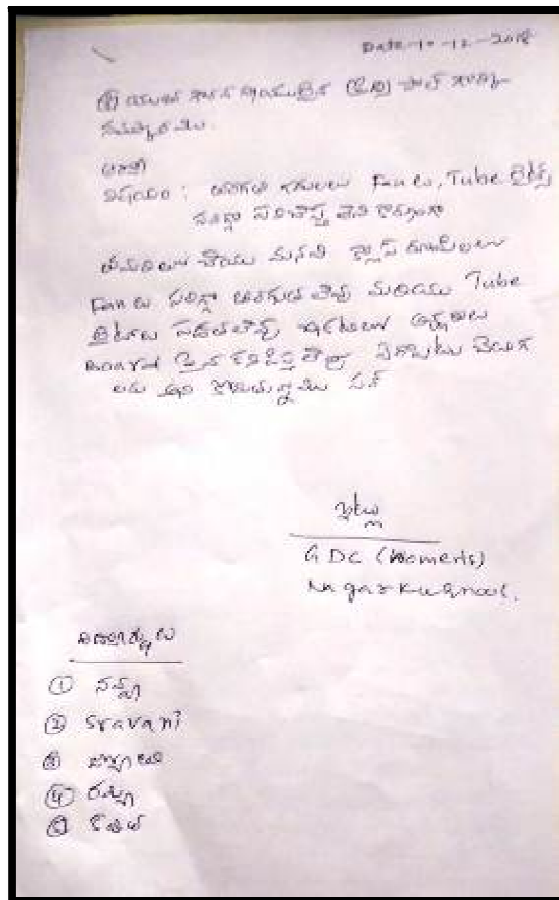
Student Redressal Cell Meeting 10-12-2018

Query: Students said that all fans and tube lights were not functioning in class rooms and complained raised by Student in GRIEVANCE box on 10-12-2018

Discussion: A meeting of student redressal cell was conducted on 27-01-2019 with Principal. In the meeting input received from the students were discussed.

Action: It has been resolved by calling electrician to repair the fan and tube lights

In this meeting, students had raised the following problems:



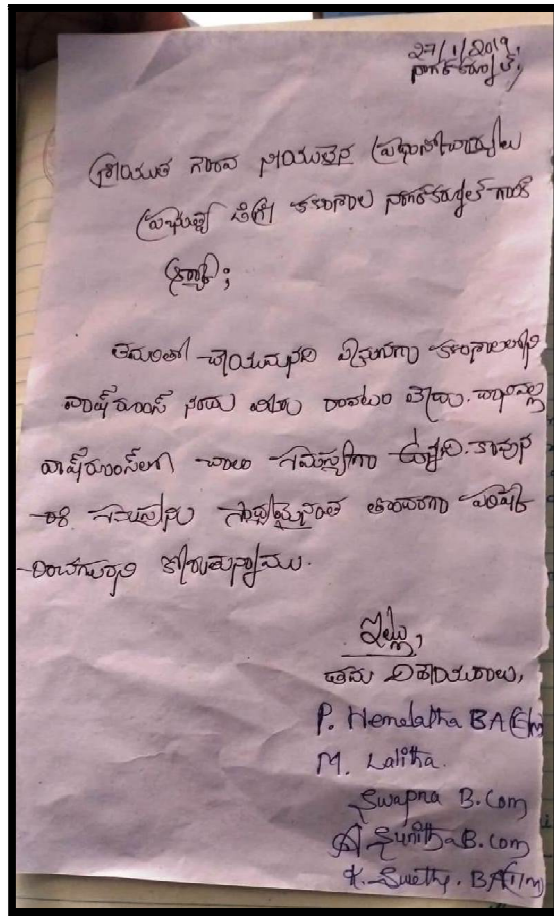
Student Redressal Cell Meeting 28-01-2019

Query: Students said that water problems in the wash rooms and complained raised by Student in GRIEVANCE box on 28-01-2019

Discussion:A meeting of student redressal cell was conducted on 27-01-2019 with Principal. In the meeting input received from the students were discussed.

Action: It has decided the to call local plumber

In this meeting, students had raised the following problems:



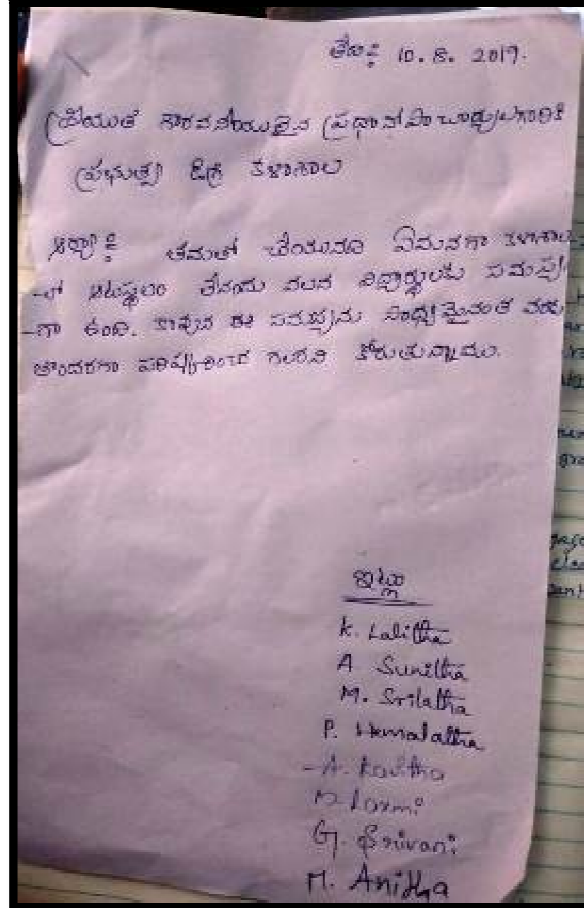
Student Redressal Cell Meeting 10-08-2019

Query: Students said that to clean the play ground and un wanted bushes and complained raised by Student in GRIEVANCE box on 10-08-2019

Discussion: A meeting of student redressal cell was conducted on 10-08-2019 with Principal. In the meeting input received from the students were discussed.

Action: It has resolved to Call JCB machine to clean the play ground and unwanted bushes.

In this meeting, students had raised the following problems:



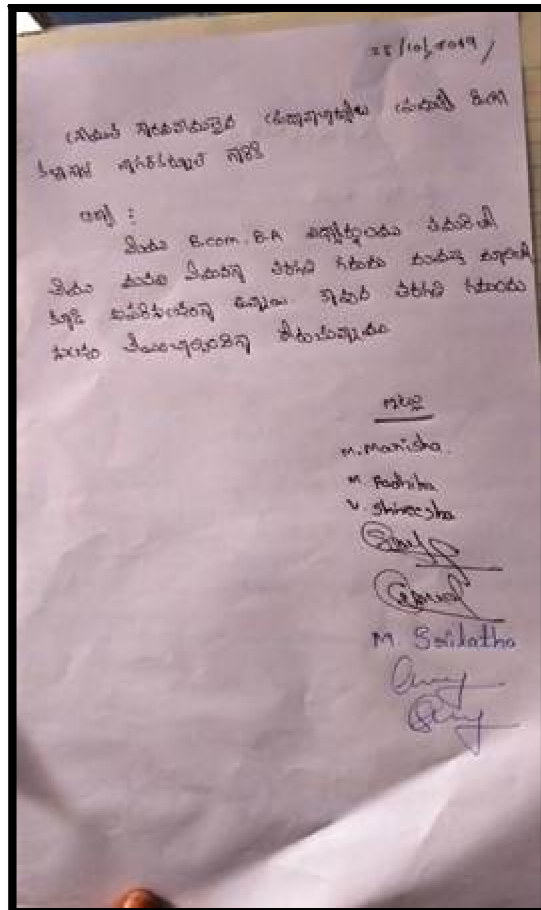
Student Redressal Cell Meeting 28-10-2019

Query: Students said that regarding the cleaning of the class room which are filled with dust and spiders net. in the college class rooms and complained raised by Student in GRIEVANCE box on 28-10-2019

Discussion: A meeting of student redressal cell was conducted 28-10-2019 with Principal. In the meeting input received from the students were discussed.

Action: It has been resolved to instructed and warned all attenders and sweepers to clean spider nets and clean all the class rooms immediately.

In this meeting, students had raised the following problems



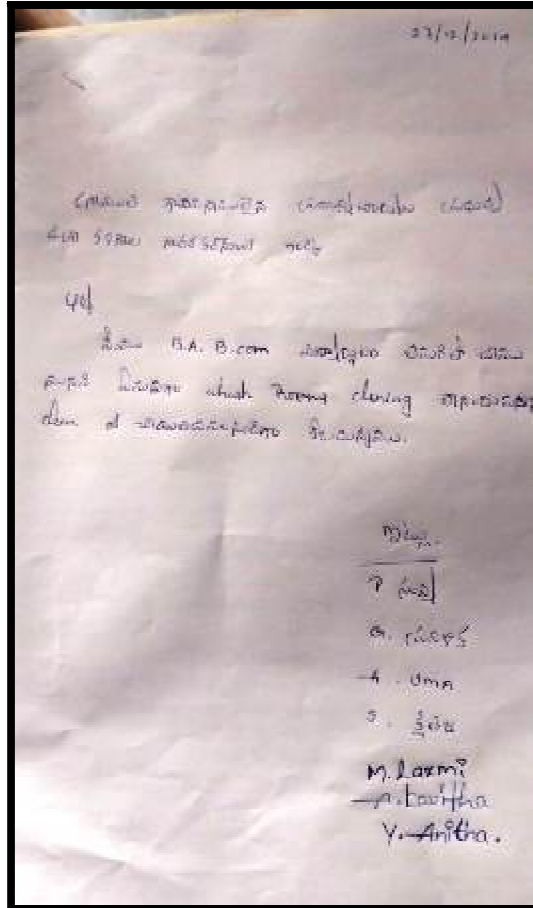
Student Redressal Cell Meeting 28-12-2019

Query: Students said that cleaning of wash rooms regular basis complained raised by Student in GRIEVANCE box on 28-12-2019

Discussion: A meeting of student redressal cell was conducted on 27-12-2019 with Principal. In the meeting input received from the students were discussed.

Action: It has decided the to instruct to come regularly and clean the wash rooms.

In this meeting, students had raised the following problems:



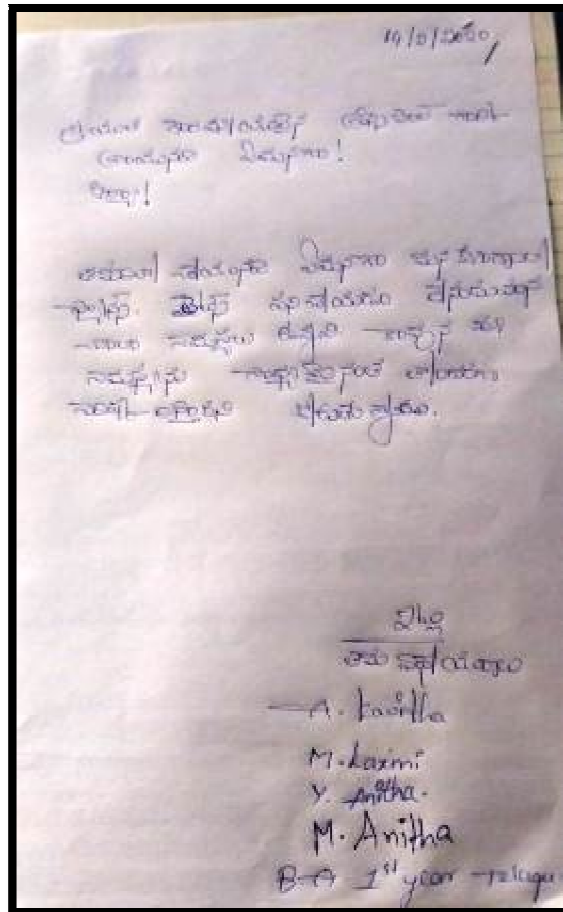
Student Redressal Cell Meeting 15-02-2020

Query: Students said that all fans and tube lights were not functioning in class rooms and complained raised by Student in GRIEVANCE box on 15-02-2020

Discussion: A meeting of student redressal cell was conducted on 14-02-2020 with Principal. In the meeting input received from the students were discussed.

Action: It has been resolved by calling electrician to repair the fan and tube lights

In this meeting, students had raised the following problems:



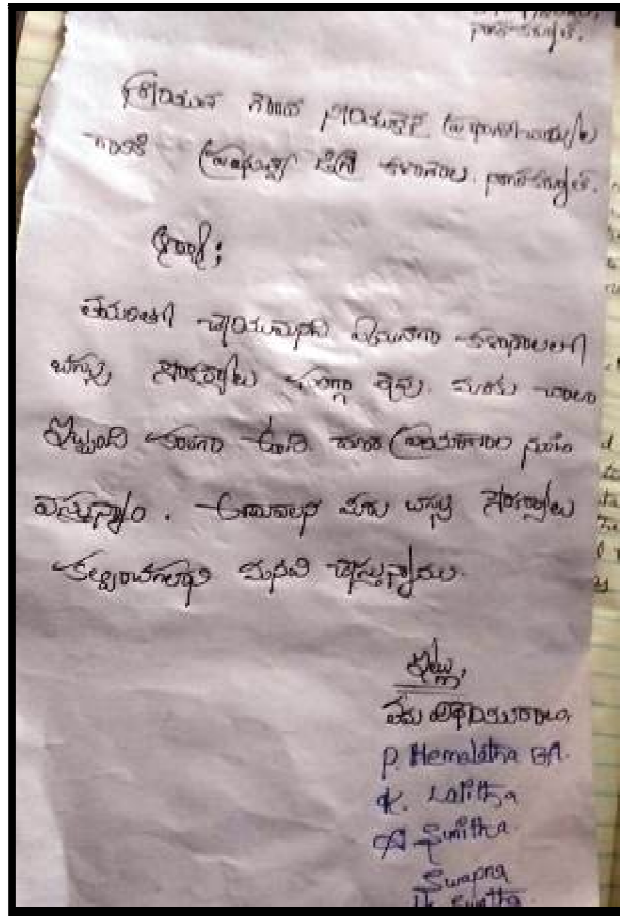
Student Redressal Cell Meeting 06-09-2020

Query: Students said that to provide bus RTC facility to college and complained raised by Student in GRIEVANCE box on 06-09-2020

Discussion: A meeting of student redressal cell was conducted on 05-06-2020 with Principal. In the meeting input received from the students were discussed.

Action: It has been decided to inform the matter RTC authorities so that the bus facility has provided the students as early as possible

In this meeting, students had raised the following problems:



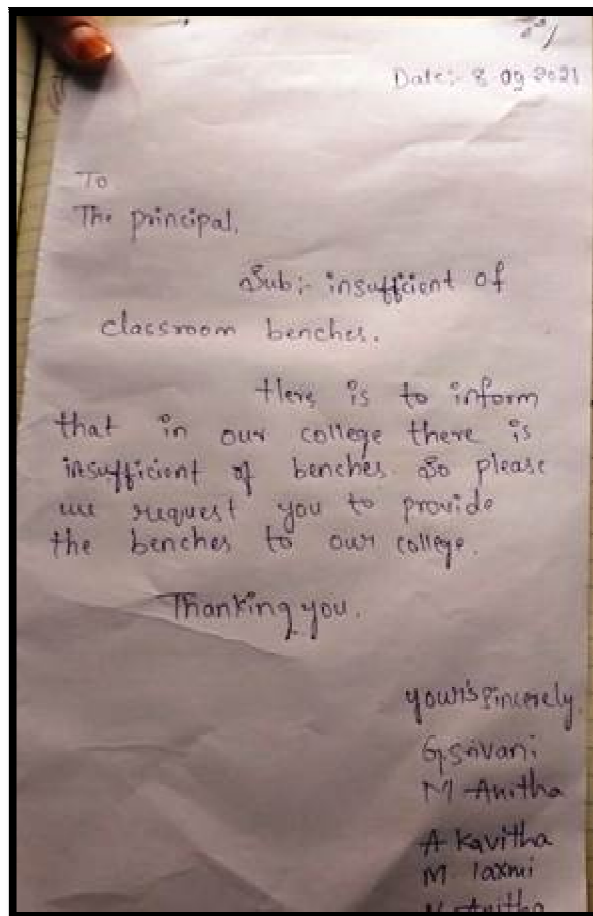
Student Redressal Cell Meeting 10-02-2021

Query: Students asked that insufficient furniture which. in the college and complained raised by Student in GRIEVANCE box on 10-02-2021

Discussion: A meeting of student redressal cell was conducted on 08-02-2021 with Principal. In the meeting input received from the students were discussed.

Action: The committee has decided to inform the issue to higher authorities .

In this meeting, students had raised the following problems



Student Redressal Cell Meeting 04-03-2021

Query: Students said that water problems in the wash rooms and complained raised by Student in GRIEVANCE box on 04-03-2021

Discussion: A meeting of student redressal cell was conducted on 03-03-2021 with Principal. In the meeting input received from the students were discussed.

Action: It has decided the to call local plumber

In this meeting, students had raised the following problems:

