

GOVT DEGREE COLLEGE ARTS & COMMERCE

NAGARKURNOOL-3014

GREIVENECE REDRESSAL

&

INTERNAL COMPAIENT COMMITTEE

REPORT-2021-2023

GOVT. DEGREE COLLEGE ARTS & COMMERCE NAGARKURNOOL

GRIEVANCE REDRESSAL CELL

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, Water problem, Scholarship Cleanness of Toilets etc.

Objectives:

- To create a platform where staff and students can raise their problems about academic and non-academic matters.
- To receive suggestions from the staff and students for improvement.
- To ensure effective solutions to the staff and students to redress their problems.

Functions:

- The cases are attended promptly given by staff and students.
- The cell submits report to the authority regarding the cases attended.

Committee of grievance redressal cell:

S.No.	Name of the faculty	Position
1.	Dr. L Vijaya	Convener
2.	Hajira Parveen	Member
3.	S . Deepika	Member

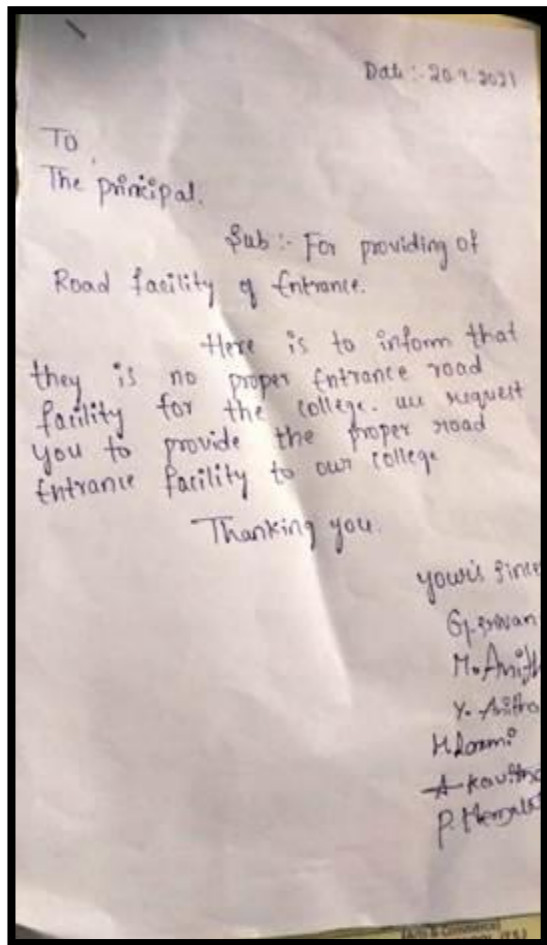
Student Redressal Cell Meeting 21-09-2021

Query: Student said that regarding that road facility on entrance towards college in College and complained raised by Student in GRIEVANCE box on 20-09-2021

Discussion: A meeting of student redressal cell was conducted on 21-09-2021 with Principal. In the meeting input received from the students were discussed.

Action: as early as possible it will be clear by the principal

In this meeting, students had raised the following problems:



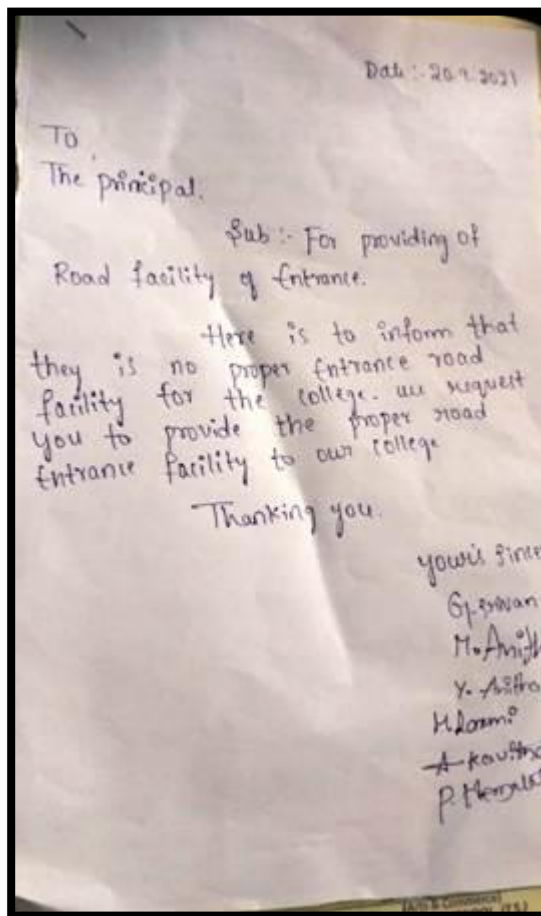
Student Redressal Cell Meeting 22-01-2022

Query: Student said that regarding that plucking up the trees for play ground in College and complained raised by Student in GRIEVANCE box on 21-01-2022

Discussion: A meeting of student redressal cell was conducted on 21-01-2022 with Principal. In the meeting input received from the students were discussed.

Action: Principal reposed positively and taken up.

In this meeting, students had raised the following problems:



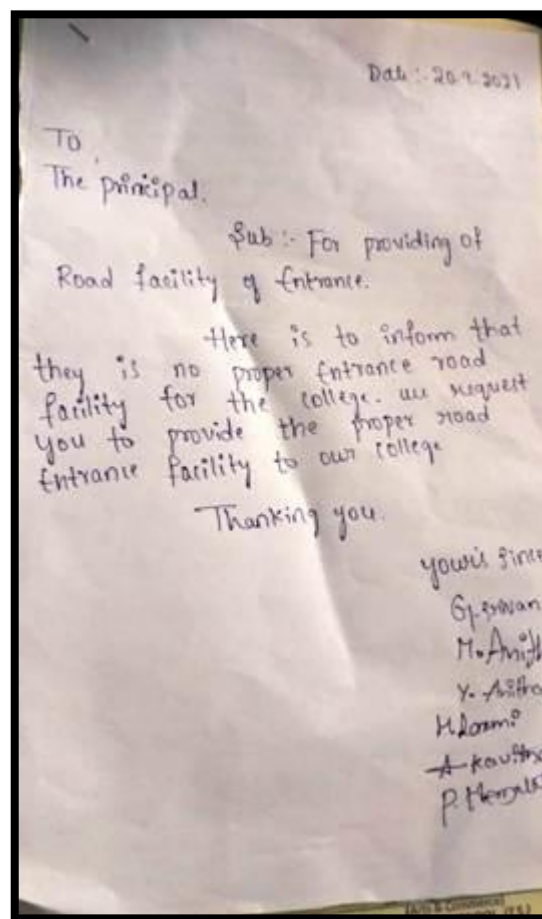
Student Redressal Cell Meeting 05-08-2022

Query: Students said that water problems in the wash rooms and complained raised by Student in GRIEVANCE box on 05-08-2022

Discussion: A meeting of student redressal cell was conducted on 04-08-2022 with Principal. In the meeting input received from the students were discussed.

Action: It has decided the to call local plumber by within a week as early as possible.

In this meeting, students had raised the following problems:



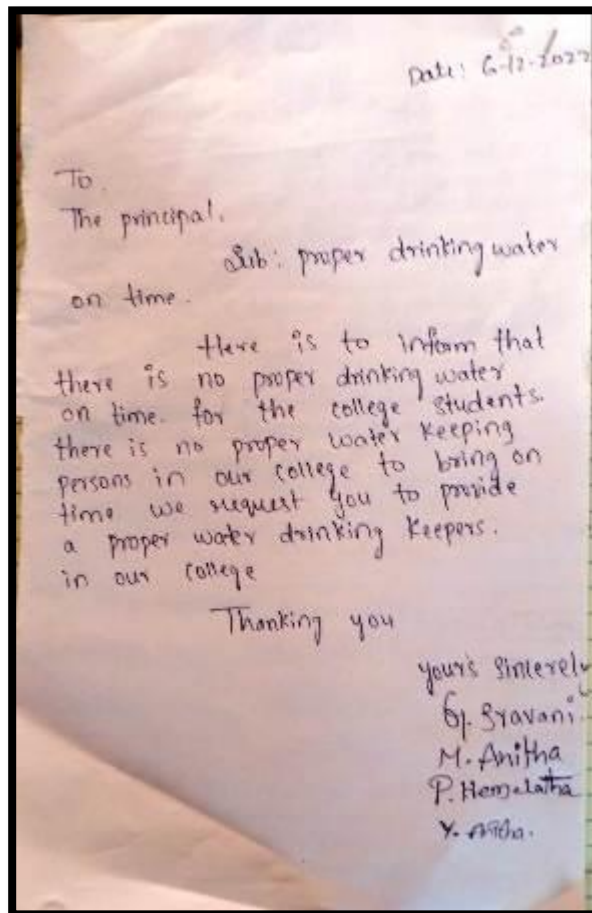
Student Redressal Cell Meeting 07-12-2022

Query: Students said that provide drinking water complained raised by Student in GRIEVANCE box on 07-12-2022

Discussion: A meeting of student redressal cell was conducted on 06-12-2022 with Principal. In the meeting input received from the students were discussed.

Action: Principal has given a positive statement and get provide the drinking water..

In this meeting, students had raised the following problems:



Student Redressal Cell Meeting 2022-2023

Query: Students said that water problems in the wash rooms and complained raised by Student in GRIEVANCE box on 20-01-2023

Discussion: A meeting of student redressal cell was conducted on 19-01-2023 with Principal. In the meeting input received from the students were discussed.

Action: It has decided the to call local plumber by within a week as early as possible.

In this meeting, students had raised the following problems:

