# GOVERNMENT DEGREE COLLEGE, BELLAMPALLY Dist: MANCHERIAL, TELANGANA STATE ?

## ANALYSIS REPORT OF STUDENTS SATISFACTION SURVEY ON INSTITUTIONAL PERFORMANCE

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The satisfaction survey on Institutional Performance was conducted in Government Degree College, Bellampally.

The survey focuses on overall institutional performance and learning experience of the students. For the survey data was collected through distribution of questionnaires among the students for the academic year 2020-21. The questionnaire was provided by the institution. In the questionnaire Students were asked as ranking system '0' being poor, '4' being excellent. The data collected was compiled and evaluated .Some questions were asked regarding online teaching because since March 2020 due to pandemic, online teaching was carried out. Fifty feedback forms were collected analyzed and action was taken.

## The brief observations about the survey are as follows:

Overall the students have expressed satisfaction about the teaching faculty. Many have expressed their appreciation towards teacher's illustration of concepts through examples and applications and conduct remedial classes. Teachers use student centric methods, such as experiential learning and participative learning to enhance learning process. Students have appreciated the teacher's attitude towards teaching and fairness in evolution. Majority of the students have given positive feedback about outline teaching and the efforts taken by the teachers to conduct these classes. The students have expressed satisfaction regarding the mentorship programme and grievance redressal system and counseling cell.

They expressed satisfaction on the infrastructure of the institute i.e. computer lab, washrooms ladies waiting hall, and ICT classrooms but they also expressed their inconvenience about insufficient classrooms and transportation facility.

# Students suggested following things for improvement of teaching learning experience and support mechanism in regard with:

- Since most of the students from rural areas which didn't have proper transportation are pleading for hostel facility especially girls are in dire need of hostels.
- Request to increase the number of classrooms and lab equipments
- Asked for Extension Lectures on different topics other than syllabus
- More Field trips, Seminars, study projects are asked.
- Provision of sports facility.
- ▶ Enrichment of Library.

**IQAC** Coordinator

Principal PRINCIPAL Govt. Degree College Bellampally-504 251 Dist:Mancherial (T.S.)

## Action Taken Report on

Following Actions have been taken as per the Suggestions received from students through Student Satisfaction Survey

Suggestion made by students	Action taken
1. Increase the field visits	Informed to head of the
seminars, Educational tours	department to organize the field
2. Study projects	visit, study tours and project
	works
3. Request to increase the class	Proposals have been sent to CCE
rooms	about the construction of new
	classrooms
4. Lab equipments	Proposals have been sent to the
	higher authorities to enhance the
	lab facilities, Tennis court, Valley
	ball court have been made
	available new kits are made
	available.
5. Provision of sports facility	400 are automated out 2714 and
	remaining will be automated ,
	planning to digitalize the library
6. Enrichment of library	400 are automated out 2714 and
	remaining will be automated , 📼
	planning to digitalize the library

IQAC Coordinator

Govt. Degree College Bellampally-504 251 Dist:Mancherial (T.S.)

#### GOVERNMENT DEGREE COLLEGE, BELLAMPALLY STUDENT SATISFACTION SURVEY

A) Please confirm this is the first and only time you answer this survey. Say YES or NO B) Name SK. Aliga C) College Name Grove Degree collage Rollampally. D) Gender @Female O Male O Thansgender E) What degree program are you pursuing now? Arts Commerce Science Professional Other Instruction to fill the questionnaire · All questions should be compulsorily attempted Each questions has five responses, choose the most appropriate one The response to the qualitative question no.21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only) Following are questions for student satisfaction survey on overall Institution Performance 1. How much you are satisfied with your educational experience at your institution Ø4-85 to 100% ○3-70 to 84% ○2-55 to 69% ○1-30 to 54% ○0 - Below 30% 2 How well did the teachers prepare for the classes?  $\bigcirc 4$  - Thoroughly  $\bigcirc 3$  - satisfactorily  $\bigcirc 2$  - Poorly  $\bigcirc 1$  - Indifferently  $\bigcirc 0$  - Won't teach at all 3. How well were the teachers able to communicate? A - Always effective 3 - Sometimes effective 2 - Just satisfactorily Generally ineffective O Very poor communication 4. Fairness of the internal evaluation process by the teachers 24 - Always fair 3 - Usually fair 2 - Sometimes unfair 1 - Usually unfair 0 - Unfair 5. Was your performance in assignments discussed with you? Q4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1- Rarely - Never 6. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students Q4 - Regularly ○ 3 - Often ○ 2 - Sometimes ○ 1 - Rarely ○ 0 - Not at all 7 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth 04 - Significantly 3 - Very well 02 - Moderately 1 - Marginally 00 - Not at all 8. The institution provides multiple opportunities to learn and grow Ø4-Strongly agree ○3-Agree ○2-Neutral ○1-Disagree ○0-Strongly disagree O 4 - Every time O 3 - Usually O 2 - Occasionally/Sometimes O 1 - Rarely O 0- Never 9. Overall infrastructure Facilities at your institution 04 - Excellent 3 - Very good 2 - Good 1 - Fair 0 - Poor

10. Classes and Laboratory facilities Ø4 - Excellent () 3 - Very good () 2 - Good () 1 - Fair () 0 - Poor

11. Awareness programs of NSS UNIT O 4 - Excellent Ø3 - Very good O 2 - Good O 1 - Fair O 0 - Poor 12 .Toilets and washrooms O4 - Excellent O3 - Very good Q2 - Good O1 - Fair O0 - Poor 13. The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process Q4 - Strongly agree 3 - Agree - Neutral 1 - Disagree 0 - Strongly 14. The institute/teachers use student-centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing experiences Q4-To a great extent () 3 - Moderate () 2 - Somewhat () 1 - Very little () 0 - Not at all 15. How you rate online teaching over all classroom teaching O4 - Excellent @3 - Very good O2 - Good O1 - Fair O0 - Poor 16. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work Q4-To a great extent Q3-Moderate Q2-Somewhat Q1-Very little Q0-Not at all 17. What percentage of teachers use ICT tools such as LCD projector, multimedia etc, while teaching ()4-Above 90% ()3-70 to 80% ()2-50 to 69% ()1-30 to 49% ()0-Below 29% 18. Rate how your grievances are redressed when complained box is used Q4 - Above 90% () 3 - 70 to 80% () 2 - 50 to 69% () 1 - 30 to 49% () 0 - Below 29% 19. The overall impression about your institution as the student Strongly agree 3-Agree 2-Neutral 1-Disagree 00-Strongly disagree 20. Give two observations/suggestions to improve the overall teaching-learning experience in your institution Your answer: I We woond Bus faceslift z Women's heads

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	GOVERNMENT DEGREE COLLEGE, BELLAMPALLY STUDENT SATISFACTION SURVEY
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B) Name D P C) College Name	ranay kumar
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CArts Com	ogram are you pursuing now?
Instruction to fill the	nerce Science Professional Other
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or improvem	e to the qualitative question no. 21 is student's opportunity to give suggestions
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2. How well did th	te teachers prepare for the classes?
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3. How well were	the teachers able to communicate?
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4. Fairness of the i	internal evaluation process by the teachers
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	GOVERNMENT DEGREE COLLEGE, BELLAMPALLY STUDENT SATISFACTION SURVEY
8) C) D)	Please confirm this is the first and only time you answer this survey. Say YES Ø or NO O Name: KAnjali College Name: Gove Degree College Belloanpally Gender: Ø Female O Male O Transgender What degree program are you pursuing now? O Arts Commerce Science O Professional O Other
Ins	truction to fill the questionnaire
	All questions should be compulsorily attempted
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	<ol> <li>Was your performance in assignments discussed with you?</li> <li>4 - Every time 3 - Usually 2 - Occasionally/Sometimes 1- Rarely - Never</li> </ol>
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	Sav YES O or NO
A)	Please confirm this is the first and only time you answer this survey. Say YES or NO
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	How well were the teachers able to communicate?
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5.	Was your performance in assignments discussed with you?
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	opportunities for students
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11	Awareness programs of NSS UNIT
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#### GOVERNMENT DEGREE COLLEGE, BELLAMPALLY STUDENT SATISFACTION SURVEY

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- B) Name: \_
- C) College Name: \_
- D) Gender: O Female O Male O Transgender
- E) What degree program are you pursuing now?
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#### Instruction to fill the questionnaire

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- 7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth
  - $\bigcirc$  4 Significantly  $\bigcirc$  3 Very well  $\bigcirc$  2 Moderately  $\bigcirc$  1 Marginally  $\bigcirc$  0 Not at all
- 8. The institution provides multiple opportunities to learn and grow
   4 Strongly agree 3 Agree 2 Neutral 1 Disagree 0 Strongly disagree
  - $\bigcirc$  4 Every time  $\bigcirc$  3 Usually  $\bigcirc$  2 Occasionally/Sometimes  $\bigcirc$  1 Rarely  $\bigcirc$  0- Never
- 9. Overall infrastructure Facilities at your institution
  - $\bigcirc$  4 Excellent  $\bigcirc$  3 Very good  $\bigcirc$  2 Good  $\bigcirc$  1 Fair  $\bigcirc$  0 Poor
- 10. Classes and Laboratory facilities

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13. The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process

○ 4 – Strongly agree ○ 3 – Agree ○ - Neutral ○ 1 – Disagree ○ 0 – Strongly disagree

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15. How you rate online teaching over all classroom teaching  $\bigcirc$  4 - Excellent  $\bigcirc$  3 - Very good  $\bigcirc$  2 - Good  $\bigcirc$  1 - Fair  $\bigcirc$  0 - Poor

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17. What percentage of teachers use ICT tools such as LCD projector, multimedia etc, while teaching

○ 4 – Above 90% ○ 3 – 70 to 80% ○ 2 – 50 to 69% ○ 1 – 30 to 49% ○ 0 – Below 29%

- 18. Rate how your grievances are redressed when complained box is used
  4 Above 90%
  3 70 to 80%
  2 50 to 69%
  1 30 to 49%
  0 Below 29%
- 19. The overall impression about your institution as the student

Strongly agree  $\bigcirc 3 - \text{Agree} \bigcirc 2 - \text{Neutral} \bigcirc 1 - \text{Disagree} \bigcirc 0 - \text{Strongly disagree}$ 

20. Give two observations/suggestions to improve the overall teaching-learning experience in your institution

Your answer:

1.