



Tara Government College Sangareddy

(Autonomous)

Accredited 'B' by NAAC

(An ISO 9001: 2015 certified college)



Grievance Redress Policy

Introduction

To get the best from the staff, we need to provide them best services. We believe that students need support to pursue their studies. Students can express their grievances as soon as they encounter any issue. Staff could also express their grievances. Tara Government College strives to address grievance of students, teachers and non-teaching staff.

Rationale behind the policy is to

Raison d'être

- ❖ To create camaraderie among students and staff by addressing their grievances and concerns.
- ❖ To create good ambience in the college by solving issues raised by stakeholders.

Policy

Tara Government College Sangareddy is strongly committed to providing equitable, orderly and transparent process to resolve grievances of staff and students. To resolve the grievances, Internal Complaints Committee (ICC), Anti Ragging Committee, Discipline committee, Women Empowerment cell and any other committee that will be established in future will work towards resolving issues.

- ❖ Students are given awareness about anti-ragging.
- ❖ Students themselves sensitise others about ill effects of ragging and the punishment meted out to the students who does ragging.
- ❖ The college has been declared as RFC, Ragging Free College. So far, no ragging has been reported.
- ❖ They are taught about Internal Complaints Committee that takes up sexual harassment at workplace and recommends penal action.
- ❖ Women students and employees are also informed about their empowerment through Women Empowerment Cell
- ❖ Discipline committee empowers students by inculcating self-discipline among students.
- ❖ Grievances of students may be written on papers and can be dropped in grievance boxes.
- ❖ The grievance redress cell also created a google form and provided its link. Students can also submit their grievances by filling the simple form. They may or may not disclose their complete details.

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