GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA



GRIEVANCE REDRESSAL CELL

GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA GRIEVANCE REDRESSAL CELL

Grievance Redressal Mechanism

The college has a Grievance Redressal cell to redress the grievance of its stakeholders. The students approach the cell to voice their grievances and put the note in the grievance box. The cell redresses the grievances by sorting out the problems promptly and judiciously.

Objectives of the grievance cell:

- Developing a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
- Encouraging the students to express their grievances/problems freely and frankly, without any fear of being victimized.
- Suggestion /complaint box is installed in which the students put in writing their grievances and their suggestion for improving the academics/ administration in the college.
- Advising all the students to refrain from inciting student against other students, teachers and college administration.
- Advising all the staff members to be affectionate to the students and not to behave in avenging manner towards any of them for any reason.

Scope:

The cell deal with grievances received in writing from the students about any of the following matters:

Functions:

- The cases will be attended promptly on receipt of written grievances from the students and resolved.
- The cell formally will review all cases and will act accordingly as per the management policy.
- The grievance cell will act upon those cases which have been forwarded along with the necessary documents.
- The grievance cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

The student grievance form provides guidance for students in following the grievance process for academic and non-academic grievances and complaints of unlawful discrimination or unfair treatment.

GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA Affiliated to Kakatiya University GRIEVANCE REDRESSAL FORM

Student personal details:

Name of the student:
Admission No.:
Email address:
Mobile No.:
Gender: Male/Female/ Transgender

Course: B.A./B. Com/B.Sc. Life Science/B.Sc. Physical science

Semester: I/II/III/IV/V/VI

Grievance Column:

In the space provided below, state your grievance in brief and as specific as possible. If it is an academic grievance please give the details of the faculty.

Respondent Name:

Department:

Please indicate the type of Grievance: Academic/Non-Academic/Discrimination

Type of Academic grievances:

Grades

Testing

Class Content

Assignments

Motivating

Career Development	
Library	
Sports	
Type of Non-Academic Grievances:	
Hostel	
Transport	
Scholarships	
Sanitation	
Drinking Water	
Type of Discrimination:	
Ragging	
Demonization	
Racial	
Partiality	
	Signature of the complainant

Constitution of Grievance Redressal Cell 2020-2021

Committee members

2020-2021

S.No.	Name	Contact details	Designation
1	P. SreeLatha/ MA. Reshma	9490679812 <u>Pashamsrilu4@gmail.com/</u> 9010962990 m.areshma123@gmail.com	Coordinator
2	G. Mohan	9441256201 Mohan.gajelly@gmail.com	Faculty Member
3	S. Prabhakar	995196203	Faculty Member
4	K. Shanker	9959269975 s.comphd@gmail.com	Faculty Member

Principal

REPORT OF GRIEVANCE CELL DURING 2020-2021

1. Minutes of The Grievance Cell Committee

A Grievance was received from Arts students for proper electrification and providing ceiling fans in the class rooms. A meeting of the committee members was conducted on 04-01-2022 under chairmanship of the principal to resolve the problem raised by the student.

The problem was discussed and resolution has been taken to arrange for providing ceiling fans.

- 1. Coordinator -Smt. P. Sree Latha:/Ma Reshma:
- 2. Faculty Member –G. Mohan:
- 3. Faculty Member-K. Shanker:

Review Meeting

A Review Meeting Was Conducted after Redressing the Problem to Know the Arrangements. Students Feedback Has Been Taken and Came to Know That They Were Satisfied with Arrangements Done.

The Committee Has Resolved the Problem Within Sixty-Five Days.

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- (4) G. Spandaner
- (5) Gi. sai Prathyasta
- 6 S. Leavarys
- (J. Ramy 5
- 8 G. Aishowye

PRINCIPAL
Govt. Degree College
Bellampally-504 251
Dist:Mancherial (T.S.)

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2020-2021

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1	P. SreeLatha/ MA. Reshma	9490679812 Pashamsrilu4@gmail.com/ 9010962990 m.areshma123@gmail.com	Coordinator
2	G. Mohan	9441256201 Mohan.gajelly@gmail.com	Faculty Member
3	S. Prabhakar	995196203	Faculty Member
4	K. Shanker	9959269975 s.comphd@gmail.com	Faculty Member

Principal
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