



**GOVERNMENT DEGREE COLLEGE, MANCHERIAL, DIST: MANCHERIAL**

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE – 2016-2017**

This institution has conducted a meeting on 22.08.2016 with the members of Grievance Redressal Committee for the academic year 2016-2017 at 3.00 pm in the chamber of the Principal, Government Degree College, Mancherial. The following issues raised by the students and the resolutions of those grievances are discussed in this meeting. The further grievances from the students are brought into the notice of the Head of the institution.

**Issue 1:** Requesting for the issue of bus passes till the stop at the College Road, Mancherial.

**Resolution:** The committee resolved to interact with the Depot Manager of TSRTC.

**Action Taken:** The faculty met the D.M. of TSRTC and the issue was well taken care of.

**Issue 2:** Request from the students for reconstructing the shuttle court.

**Resolution:** It is unanimously resolved to take the help of NSS candidates to reconstruct the shuttle court.

**Action Taken:** The NSS candidates with the help of the other students and faculty reconstructed the shuttle court.

  
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**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE – 2017-2018**

This institution has conducted a meeting on 20.08.2017 with the members of Grievance Redressal Committee for the academic year 2017-2018 at 3.00 pm in the chamber of the Principal, Government Degree College, Mancherial. The following issues raised by the students and the resolutions of those grievances are discussed in this meeting. The further grievances from the students are brought into the notice of the Head of the institution.

**Issue 1:** Demand from the students for the potable drinking water.

**Action Taken:** This institution has taken the connection from the nearby Water tank and provided fresh drinking water. The water cooler was cleaned regularly.

**Issue 2:** Providing Sports material to the students.

**Resolution:** It is resolved to encourage students to participate in more sports and providing the required sports material.

**Action Taken:** The resolution was implemented.

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**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE – 2018-2019**

This institution has conducted a meeting on 20.08.2018 with the members of Grievance Redressal Committee for the academic year 2018-2019 at 3.00 pm in the chamber of the Principal, Government Degree College, Mancherial. The following issues raised by the students and the resolutions of those grievances are discussed in this meeting. The further grievances from the students are brought into the notice of the Head of the institution.

**Issue 1:** Demand from the students for the admissions in the Government Hostels.

**Resolution:** It is unanimously resolved to meet the SC, ST, and BC District Welfare Officers and pursue the admissions of the students into the hostels.

**Action Taken:** The faculty met the SC, ST, and BC District Welfare Officers and pursued the admissions of the students into the hostels. The officers responded positively.

**Issue 2:** The hostel students are unable to come with lunch boxes.

**Resolution:** The committee resolved to meet the hostel wardens.

**Action Taken:** The faculty met the concerned hostel wardens and requested them to provide lunch boxes and the problem was temporarily solved.

  
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**GOVERNMENT DEGREE COLLEGE, MANCHERIAL, DIST: MANCHERIAL**

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE – 2019-2020**

This institution has conducted a meeting on 16.08.2019 with the members of Grievance Redressal Committee for the academic year 2019-2020 at 12.00 noon in the chamber of the Principal, Government Degree College, Mancherial. The following issues raised by the students and the resolutions of those grievances are discussed in this meeting. The further grievances from the students are brought into the notice of the Head of the institution.

**Issue 1:** Demand from the students for the admissions in the Government Hostels.

**Resolution:** It is unanimously resolved to meet the SC, ST, and BC District Welfare Officers and pursue the admissions of the students into the hostels.

**Action Taken:** The faculty met the SC, ST, and BC District Welfare Officers and pursued the admissions of the students into the hostels. The officers responded positively.

**Issue 2:** Request for some kind of mid-day meals for the needy students.

**Resolution:** The committee unanimously decided to provide some kind of mid day meals with the help of philanthropists and voluntary contributions from the faculty.

**Action Taken:** Mid day meals were provided for ten days until abruptly by the COVID-19 pandemic.

  
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**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE – 2020-2021**

This institution has conducted a meeting on 24.09.2020 with the members of Grievance Redressal Committee for the academic year 2020-2021 at 12.30 pm in the chamber of the Principal, Government Degree College, Mancherial. The following issues raised by the students and the resolutions of those grievances are discussed in this meeting. The further grievances from the students are brought into the notice of the Head of the institution.

**Issue 1:** Demand from the students for new toilets in the institution.

**Resolution:** The head of the institution responded positively and it is unanimously resolved to solve this issue as soon as possible.

**Action Taken:** With the help of RUSA 2.0 funds, the construction of new toilets (boys and girls separately) has started and it is to be completed very soon.

**Issue 2:** Request from the students for R. O. water facility.

**Resolution:** The head of the institution responded positively and it is unanimously resolved to solve this issue as soon as possible.


**Action Taken:** This college is able to procure the R.O. facility with the funds released by the District Collector.

**Issue 3:** Request from the students to provide the bus facilities from the bus stand to the college.

**Resolution:** It is unanimously resolved to represent the issue to the local MLA and the Depot Manager of TSRTC, Mancherial.

**Action Taken:** The faculty met the local MLA and Depot Manager of TSRTC Mancherial and both of them responded positively to run the buses from the bus stand to the college covering all the student hostels.

Whenever this pandemic condition is further eased and the arrival of the students into the hostels, the D.M. promised to run the buses.

  
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