

Criterion – II

Report on

2.7.1 Student Satisfaction Survey-SSS

Student Satisfaction Survey-SSS has been conducted to assess four aspects Viz. 1. Teachers' performance 2. How far, teaching-learning activities are student centric 3. Internal Evaluation System 4. Infrastructure facilities available & opportunities provided to students. A schedule consisting of 13 questions on the broad four areas mentioned above has been administered among the 100 randomly selected students of all classes of the academic year 2020-21. Analysis of the result of the survey is presented in the tables - Table-1 to Table-5.

On the basis of the survey results following conclusion/inferences can be drawn.

1. Student satisfaction regarding teachers' performance is based on the following aspects.
 - a. Teachers' approach to teaching
 - b. The way teachers explain, illustrates the concepts using examples, applications.
 - c. Ability to communicate.

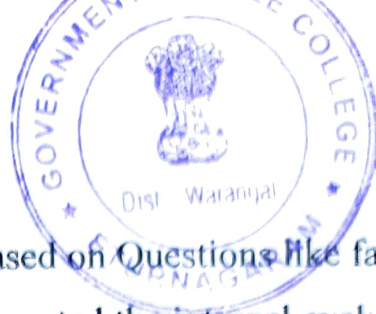
The rating given by students participated in the survey is excellent. More than 90% of the students involved/participated in the survey rated teachers' performance as excellent.

2. Opinions of the students regarding how far curricular, co curricular, extracurricular activities conducted in the college are student centric were also collected.

These are based on

- a. The mentoring system, teachers' motivation, guidance, support to influence the cognitive and affective domains of the students.
- b. Opportunity provided to students by institution to learn and grow.
- c. Efforts made by institute to involve students in monitoring, reviewing and improvement of teaching learning process.
- d. Use of inductive teaching-learning methods.

Opinions of the students in this regard is very good. Fifty eight percent participated in the survey rated as excellent and 35 percent as very good.



- 3 Regarding internal evaluation/assessment which is based on Questions like fairness in conducting exams, discussion with students. Students rated the internal evaluation / assessment system as excellent. Out of the 100 responses, 64 are in favor of excellent, 22 percent are in favor of very good.
- 4 Regarding infrastructure and facilities provided in the college, 70 percent students participated in the survey rated excellent and 20 percent rated as very good. Overall expressed excellent satisfaction with infrastructure facilities provided in the college.

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Student Satisfaction Survey-SSS-2020-21



Tables of Analysis

TABLE-I

Analysis of responses on Teaching

S.NO	NO.OF Responses	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
1	100	90	10	0	0	0	100
2	100	90	10	0	0	0	100
3	100	90	10	0	0	0	100
4	100	90	9	1	0	0	100
5	TOTAL	360	39	1	0	0	
6	AGGREGATE	90	9	1	0	0	100

Table-II

Analysis of responses on Student Centric in Relation to Teaching & Learning

S.NO	NO.OF Responses	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
1	100	59	36	5	0	0	100
2	100	58	35	7	0	0	100
3	100	58	35	7	0	0	100
4	TOTAL	175	106	19	0	0	300
5	AGGREGATE	58	35	7	0	0	100

TABLE-III

Analysis of responses on internal Evaluation

S.NO	NO.OF Responses	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
1	100	47	32	17	4	0	100
2	100	46	32	17	4	1	100
3	100	46	31	17	4	2	100
4	TOTAL	139	95	51	12	3	300
5	AGGREGATE	64	22	4	4	6	100


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TABLE-IV
Analysis of responses on Infrastructure

S.NO	No.oF Responses	Excellent	Very Good	Good	Fair	Poor	Total
1	100	45	44	10	1	0	100
2	100	45	44	10	1	0	100
3	100	45	43	9	3	0	100
4	TOTAL	135	131	29	5	0	300
5	AGGREGATE	70	20	4	2	4	100

CONSOLIDATE ANALYSIS OF STUDENT SATISFACTION SURVEY

S No	Area/Category	No. of Responses	Excellent	Very Good	Good	Fair	Poor	Total
1	Teachers' performance	100	90	9	1	0	0	100
2	Students Centric in terms of teaching & learning		58	35	7	0	0	100
3	Regarding internal evaluation/assessment		64	22	4	4	6	100
4	Infrastructure		70	20	4	2	4	100

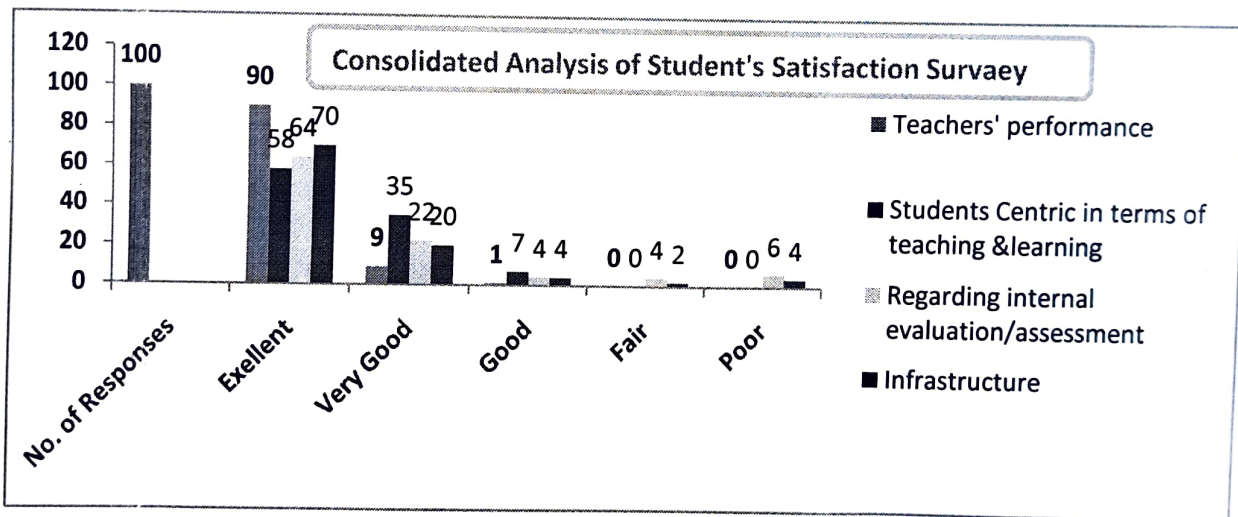
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