


**GOVERNMENT DEGREE COLLEGE NARSAPUR  
DIST. MEDAK**

**GRIEVANCE REDRESSAL POLICY**

Government Degree College Narsapur is a government college and it functions under the Commissionerate of Collegiate Education's administrative control. The institution follows all mandatory rules and regulations formulated by the higher authorities.

In order to ensure efficient services to all the stakeholders of the institution in a cooperative and transparent way, the mechanisms at the college level are established. In case any student or staff or other stakeholders have a grievance pertaining to their rights, such of their grievance should get proper redressal. This Grievance Redressal Policy is adopted in order to protect the rights of the stakeholders.

- **Mechanism:** The college constitutes Committees consisting of faculty members and office staff every year in order to ensure that grievances are redressed in a proper way following all the laid down procedures.
- **Committees:**
  - Anti- ragging and Discipline committee
  - Women Empowerment Cell
  - ICC (Internal Compliance Committee)
  - Grievance Redressal Committee
- **Procedure for Grievance Redressal:** The aggrieved staff or students file a complaint to the relevant committee concerning any grievance they might have. In case, they approach the College Principal with their grievance, the latter will forward the complaint to the committee concerned to deal with the matter and take necessary action.
- **Committee Level Processes:** The Coordinators of the respective committees convene meetings of the members to solve the problems. They take necessary and proper action.
- **Awareness Programs:** The college committees spread awareness about the right of the stakeholders to get their grievance redressed by conducting programs.

  
PRINCIPAL  
Govt. Degree College  
NARSAPUR, Dist. Medak