


# Government Degree College for Women, Jagtial


## Notice

Dated : 10/5/2021

The students are informed that a certificate course in Consumer Protection will be started from 15<sup>th</sup> May, 2021. Interested students are requested to fill the Google form sent to all the students in Whatsapp group latest by 15<sup>th</sup> May, 2021, 10 AM. The link is <https://forms.gle/koducD2wAERmml5Z9>. The resource persons are from Commerce department of our college. The brochure is attached.



**GOVERNMENT DEGREE COLLEGE FOR WOMEN**  
(ACCREDITED BY NAAC)  
JAGTIAL-505327 TELANGANA STATE  
PHONE: 9154806686 EMAIL – [prl-gdcw-jgtl-ce@telangana.gov.in](mailto:prl-gdcw-jgtl-ce@telangana.gov.in)  
An ISO Certified Institution



**Online Certificate Course in Consumer Protection**

**Eligibility:** Interested students of Government Degree College for Women, Jagtial who are undergoing graduation studies.


**Maximum Number of students:** 30

**First come first serve through Google form registration which opens on 12<sup>th</sup> May, 2021**


**Teaching:** Through Online Platform – Zoom from 10 am to 12 noon

**Examination:** Online through google form. From each module questions of multiple choice is given valued as 90 marks and 10 marks for assignment.

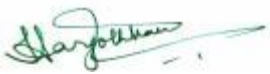
**Registrations starts from 12<sup>th</sup> May, 2021**



**Dr Harjoth Kaur**  
IQAC & Course Coordinator



**Sri M Srinivas Reddy**  
Principal



Dr HARJOTH KAUR

Course Coordinator



M Srinivas Reddy

Principal

**GOVT.DEGREE COLLEGE FOR WOMEN, JAGTIAL in association with  
GOVT.DEGREE COLLEGE FOR WOMEN, Karimnagar**

**ONLINE CERTIFICATE COURSE IN CONSUMER PROTECTION**

The course is designed to give distant education wherein the students need not come to the institute for either classes or examination. The course will be conducted online and the students need to operate from their respective places. All the queries of the students relating to the admission or the conduct will be answered online.

Teaching would take place in the virtual environment of the Institute's Web site. A network of tutors / resource persons on the panel of the college will be available to guide the students. Students and teachers can interact as often as necessary during the course, because communication takes place through e-mail/WHATSAPP.

The online certificate course in Consumer Protection has been developed by Department of Commerce and IQAC.

**Who can pursue?**

Anyone who has access to computer and the Internet can benefit from the Institute's e- learning programme.

It is an add on course which would be of immense value to  
· Students of all streams of GDC W Jagtial.

**Conduct of the Course**

All the students enrolled shall be added in Whatsapp group wherein Zoom meeting ID is sent. It is only through this ID that the resource person will be interacting with the candidates. Each student shall be supplied study material and be given assignments from time to time during the course of 15 days of two hours duration. The course will be conducted only online and no hard copy of either the study material or assignment shall be sent to the candidates or accepted from the candidates.

**Objectives:**

The objectives of this course are:

- It aims at creating an overall awareness of Consumer Protection.
- After completing this course, the learner can work as facilitator in the industrial sector, with NGOs and government departments on consumer affairs.

Employment Opportunities: The successful learners may be in a position to

- i) Help other either by self or through NGOs/VCOs, in consumer related affairs.
- ii) Can be free lance trainer

**Duration of the course** – 30 hours ( 15 days of two hours duration each day )

**Eligibility:**

Under Graduates of our College.

**Medium of Instruction:** English/ Hindi/Telugu

Online Platform: Zoom

Teaching Aids: White Board, Videos, PPT.... Sharing YouTube Videos, etc

**SYLLABUS**

**CONSUMER PROTECTION ACT, 1986- 15 hours**

Definition of the terms-consumers, unfair trade practices, restrictive trade practices and complainant -rights of consumers -consumer protection councils -consumer redressal agencies -penalties for violation - Definitions: complainant, consumer dispute, defect, deficiency in service, service, unfair trade practices, restrictive trade practices. Consumer Protection Councils, role, objects, and composition. Structure, composition, power and functions of District Forum, State Commission and National Commission. Law of compensation, approach of Consumer Forum while awarding compensation. Procedure to be followed by consumer redressal agencies, provisions regarding execution of the decision and Appeals.

**CONSUMER PROTECTION LEGISLATIONS 15 hours**

1. Right to quality, quantity, standard and purity.
  - a) Food adulteration: salient features of the Prevention of Food Adulteration Act, 1954.
  - b) Drugs and Cosmetics Act, 1954 ( salient features).
  - c) Standards of Weights and Measures Act, 1976, Definition of Director and other staff penalties (Sec. 50-70).
  - d) Standards of Weights and Measures (Package Commodities) Rules1977.

**ASSIGNMENT MARKS - 10**

Guideline for the Students

Candidates have to submit an ASSIGNMENT of about 2-3 pages on any practical case solved in Consumer Forum of their district.

Dr Harjoth Kaur

Course Coordinator

M Srinivas Reddy

Principal

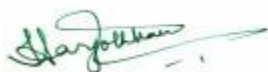
# GOVT.DEGREE COLLEGE FOR WOMEN, JAGTIAL

## ONLINE CERTIFICATE COURSE IN CONSUMER PROTECTION Time Table for the Month of May & June

Sl.No	Date	Time	Topic	Faculty
1	15/05/2021	5 to 7 pm	Definitions of important terms	Dr Harjoth Kaur
2	16/05/2021	5 to 7 pm	rights of consumers -consumer protection councils	Dr Harjoth Kaur
3	17/05/2021	5 to 7 pm	-consumer redressal agencies -penalties for violation - Definitions: complainant,	M Srinivas Reddy
4	18/05/2021	5 to 7 pm	consumer dispute, defect, deficiency in service, service, unfair trade practices, restrictive trade practices. Consumer Protection Councils, role, objects, and composition	M Srinivas Reddy
5	19/05/2021	5 to 7 pm	. Structure, composition, power and functions of District Forum, State Commission and National Commission. Law of compensation, approach of Consumer Forum while awarding compensation.	Dr Harjoth Kaur
6	21/05/2021	5 to 7 pm	Procedure to be followed by consumer redressal agencies, provisions regarding execution of the decision and Appeals.	Dr Harjoth Kaur
7	22/05/2021	5 to 7 pm	Food adulteration: salient features of the Prevention of Food Adulteration Act, 1954.	M Srinivas Reddy
8	23/05/2021	5 to 7 pm	Drugs and Cosmetics Act, 1954 ( salient features).	M Srinivas Reddy
9	24/05/2021	5 to 7 pm	Standards of Weights and Measures Act, 1976, Definition of Director and other staff penalties (Sec. 50-70).	Dr Harjoth Kaur
10	25/05/2021	5 to 7 pm	Standards of Weights and Measures (Package Commodities) Rules1977	Dr Harjoth Kaur
11	26/05/2021	5 to 7 pm	Practical Cases - Discussions	M Srinivas Reddy
12	28/05/2021	5 to 7 pm	Practical Cases – Discussions	M Srinivas Reddy
13	29/05/2021	5 to 7 pm	Practical Cases – Discussions	Dr Harjoth Kaur
14	30/05/2021	5 to 7 pm	Practical Cases – Discussions	Dr Harjoth Kaur
15	31/05/2021	5 to 7 pm	Practical Cases – Discussions	M Srinivas Reddy
16	01/06/2021	5 to 7 pm	Practical Cases - Discussions	M Srinivas Reddy

Note: The other days till the Exam-Revision by Course Coordinator

Note: Kindly take classes as per above dates at your convenient time preferably 5to 7 pm on the dates mentioned beside your names through Zoom platform and send the link to the whatsapp Group.



Dr HARJOTH KAUR

Course Coordinator



M Srinivas Reddy

Principal

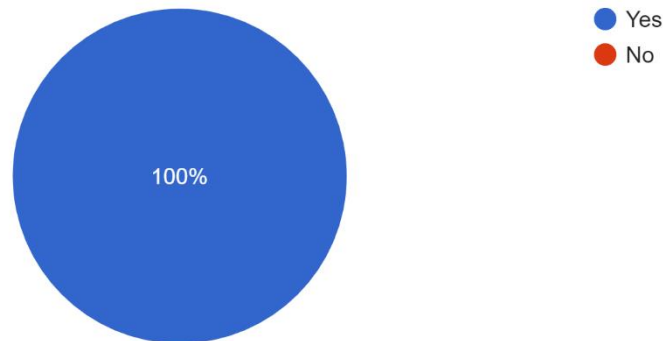
**GOVT.DEGREE COLLEGE FOR WOMEN, JAGTIAL in association with  
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**ONLINE CERTIFICATE COURSE IN CONSUMER PROTECTION**

**FEEDBACK ANALYSIS**

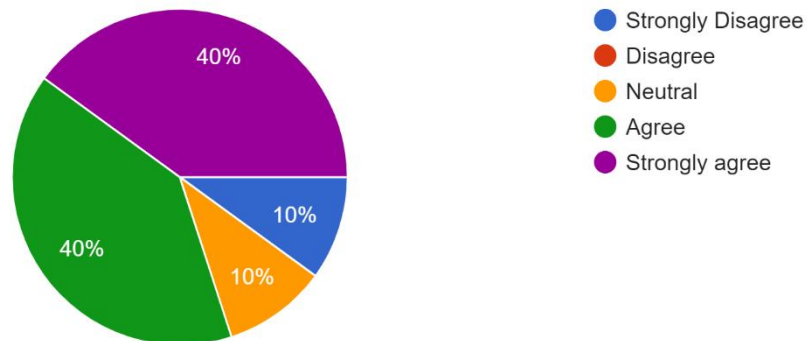
1.Were the objectives of the course clear to you

10 responses



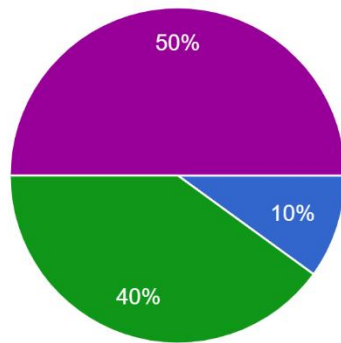
2.The lecture sequence was well planned

10 responses



### 3.The course exposed you to new knowledge

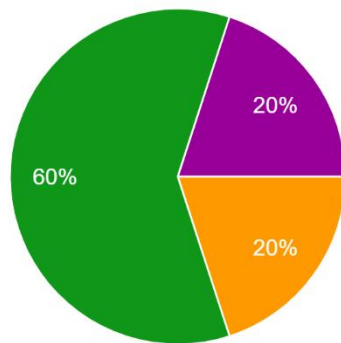
10 responses



- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

### 4.Will you recommend this course to your friends

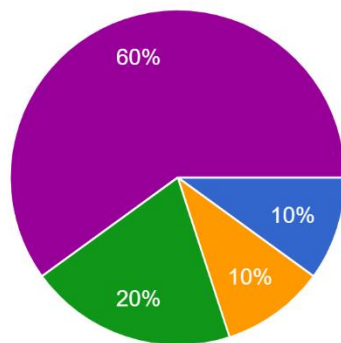
10 responses



- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

### 5. The lectures were clear and easy to understand

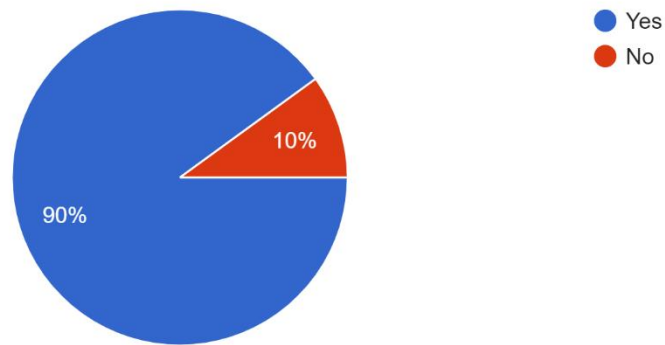
10 responses



- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree

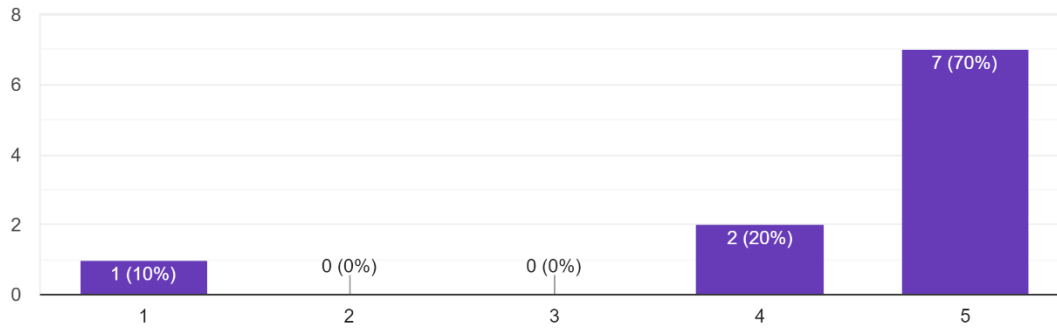
6. Were the objectives of the course realized.

10 responses



7. Overall rating of the course

10 responses



Dr HARJOTH KAUR

Course Coordinator

## Result Analysis of Online Certificate Course in Consumer Protection

### Trial Test Online – 17 responses

40 / 100	Suhana Nousheen
70 / 100	Rangu Sravanthi
90 / 100	Suhana nousheen
78 / 100	O.Manjula
74 / 100	Ayesha naaz
82 / 100	Nazma
68 / 100	Asna Tahreem
84 / 100	Nazma
74 / 100	Masiha Tazeem
86 / 100	Rangu Sravanthi
16 / 100	
88 / 100	Mamidala Anusha
32 / 100	Mohan Mohan
100 / 100	Mamidala Anusha
98 / 100	Nazma
100 / 100	Rangu Sravanthi



## Final Online Test And the Results

Name of the Student	Marks
Sania Tabassum	98
Nashra Noor	74
Kothapally Sravani	68
Sankoji Ramya	74
SHAISTHA KOUSAR	74
SANA	80
Ayesha naaz	74
Sadaf Fathima	68
Suhana Nousheen	74
Saniya firdous	74
Sameera Tabassum	74
O.Manjula	44
Praneetha.Mulkala	68
Asna Tahreem	78
Afreena	98
Nazma	80
Afreen	80
Rangu sravanthi	76
Mamidala Anusha	100
Masiha Tazeem	98
Naseeba Tahreem	98
zebaTabassum	98
Gaini.Akhila	86
Katta, poojitha	76
Amreen sulthana	66

Humera Naaz	88
Addagattu Sunitha	98
BODDULA.SHIVANI	80
shajiya parveen	70
Safa tabassum	66



Dr HARJOTH KAUR

Course Coordinator



M Srinivas Reddy

Principal



**GOVERNMENT DEGREE COLLEGE FOR WOMEN, JAGTIAL**

**ATTENDANCE FOR ONLINE CERTIFICATE COURSE IN CONSUMER PROTECTION FROM 15/5 TO 1/6**

Name of the Student with full Surname	Course	Semester	15/5	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	##
Sania Tabassum	BA	I	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Nashra Noor	BA	I	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Kothapally Sravani	<a href="#">B.Sc</a>	V	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Sankoji Ramya	BA	V	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
SHAISTHA KOUSAR	BA	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
SANA	BA	III	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Ayesha naaz	BA	I	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Sadaf Fathima	BA	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Suhana Nousheen	BA	I	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Saniya firdous	BA	IV	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Sameera Tabassum	BA	III	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
O.Manjula	<a href="#">B.Sc</a>	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Praneetha.Mulkala	<a href="#">B.Sc</a>	VI	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Asna Tahreem	<a href="#">B.Sc</a>	VI	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Afreena	BA	III	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Nazma	<a href="#">B.Sc</a>	II	1	1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Afreen	<a href="#">B.Sc</a>	V	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Rangu sravanthi	<a href="#">B.Sc</a>	V	1	2	2	2	2	3	3	4	5	6	7	8	9	10	11	12	13	14
Mamidala Anusha	<a href="#">B.Sc</a>	II	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Masiha Tazeem	<a href="#">B.Sc</a>	VI	1	1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Naseeba Tahreem	BA	VI	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
zebaTabassum	BA	I	1	2	2	2	2	3	3	4	5	6	7	8	9	10	11	12	13	14
Gaini.Akhila	<a href="#">B.Com</a>	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Katta, poojitha	<a href="#">B.Com</a>	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Amreen sulthana	BA	I	1	1	2	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Humera Naaz	BA	I	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
Addagattu Sunitha	<a href="#">B.Sc</a>	II	1	1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
BODDULA.SHIVANI	<a href="#">B.Sc</a>	II	1	2	3	4	5	6	7	8	9	10	11	12	12	13	14	15	16	17
shajiya parveen	BA	I	1	1	2	3	4	4	5	6	7	8	9	10	11	12	13	14	15	16

Safa tabassum	<a href="#">B.Sc</a>	II	1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
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# CERTIFICATE

This is to certify that Ms.Rangu Sravanthi D/O Rangu lachaiah of BA/B.Sc/B.com I/II/III/IV/V/VI with Hall ticket NO.18077048445543, has successfully completed Online Certificate Course in Consumer Protection organised by Department of Commerce and IQAC from 15th May to 31st May,2021. She has scored 100% .

**Dr.Harjoth Kaur**  
IQAC & course coordinator

**M.Srinivas Reddy**  
Principal & Chairman