

**GOVERNMENT DEGREE COLLEGE ,RAMANNAPET**  
**STUDENT FEEDBACK FOR A.Y 2019-2020**

The Government Degree College, Ramannapet, takes regular feedback from the Students on the Teachers' performance as well as on the Institution as a whole on many parameters to ascertain the performance, evaluate itself from time to time and rectifying its Shortcomings. It is done every year by Analyzing the feedback given by the students from all the Streams and Semesters in a year. During the year 2018-19 the Institutional level feedback was collected from about 200 students from B.A, B.Com and B.Sc. The Data was collected on 14 parameters like Library, Xerox facility, Administrative staff Cooperation, Cleanliness, Canteen facility, Student Amenities, Complaint Redressal and Scholarship assistance, etc., and was analyzed to set new benchmarks.

<b>The Institutional Feedback Results for the 2019-20</b>							
<b>Sl.No.</b>	<b>Parameter</b>	<b>Students given feedback</b>	<b>Poor</b>	<b>Avg.</b>	<b>Good</b>	<b>V. Good</b>	<b>Excellent</b>
1	Availability of no. of Titles in the Library	200	0	90	50	40	5
2	Co-operation of Library staff	200	10	80	40	10	20
3	Xerox facility in Library	200	140	30	20	0	0
4	Co-operation of Administrative staff	200	30	0	40	60	20
5	Enough clean class rooms	200	20	30	35	94	14
6	Cleanliness in toilets	200	25	30	45	80	20
7	Enough clean drinking water	200	5	11	20	70	95
8	Food quality in the canteen	200	80	50	20	30	20
9	Facilities in Student Amenity Centre	200	40	50	60	10	0

10	Availability of Green Box Service for complaints	200	15	20	30	80	45
11	Redressal through Green Box Service	200	11	16	25	75	36
12	Condition of equipments in Laboratories	200	15	24	40	70	30
13	Scholarship Assistance	200	17	32	32	88	22
14	Overall rating of the College	200	14	23	45	91	20

### **ANALYSIS OF THE FEEDBACK:**

The feedback given by most of the students in certain areas like co-operation of Library staff, Drinking water facility is '**Average**'.

In the areas like availability of Library books, dispersal of scholarship, grievance redressal through Green Box service, Laboratory equipment, clean class rooms & toilets, Administrative support and Overall rating on the college etc., most of the students have given their opinion as '**Good**'.

In the case of Student Internet Amenity Centre, Availability of book some of the students expressed their 'Moderate' degree of satisfaction. With regard to the quality of food in the canteen and internet amenity centre most of the students have expressed their opinion as '**Average**' and **needs improvement**.

With regard to Xerox facility in the Library and food in the canteen most of the students expressed their opinion as '**Poor**' and want immediate and total improvement.

Based on the above analysis of the feedback given by the students the institution has decided to take immediate steps to improve the student Amenity centre facilities, quality of food in the canteen and to provide Xerox facility in the library in the coming academic year.