



**GOVT DEGREE COLLEGE (ARTS &  
COMMERCE)**

**NAGARKURNOOL-3014**

**GREIVENECE REDRESSAL**

**&**

**INTERNAL COMPANENT COMMITTEE**

**REPORT :- 2022-2023**

# GOVT. DEGREE COLLEGE ARTS & COMMERCE NAGARKURNOOL

## GRIEVANCE REDRESSAL CELL

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, Water problem, Scholarship Cleanness of Toilets etc.

### **Objectives:**

- To create a platform where staff and students can raise their problems about academic and non-academic matters.
- To receive suggestions from the staff and students for improvement.
- To ensure effective solutions to the staff and students to redress their problems.

### **Functions:**

- The cases are attended promptly given by staff and students.
- The cell submits report to the authority regarding the cases attended.

### **Committee of Grievance Redressal cell:**

S.No.	Name of the faculty	Position
1.	Dr. L Vijaya	Convenor
2.	Hajira Parveen	Member
3.	S . Deepika	Member

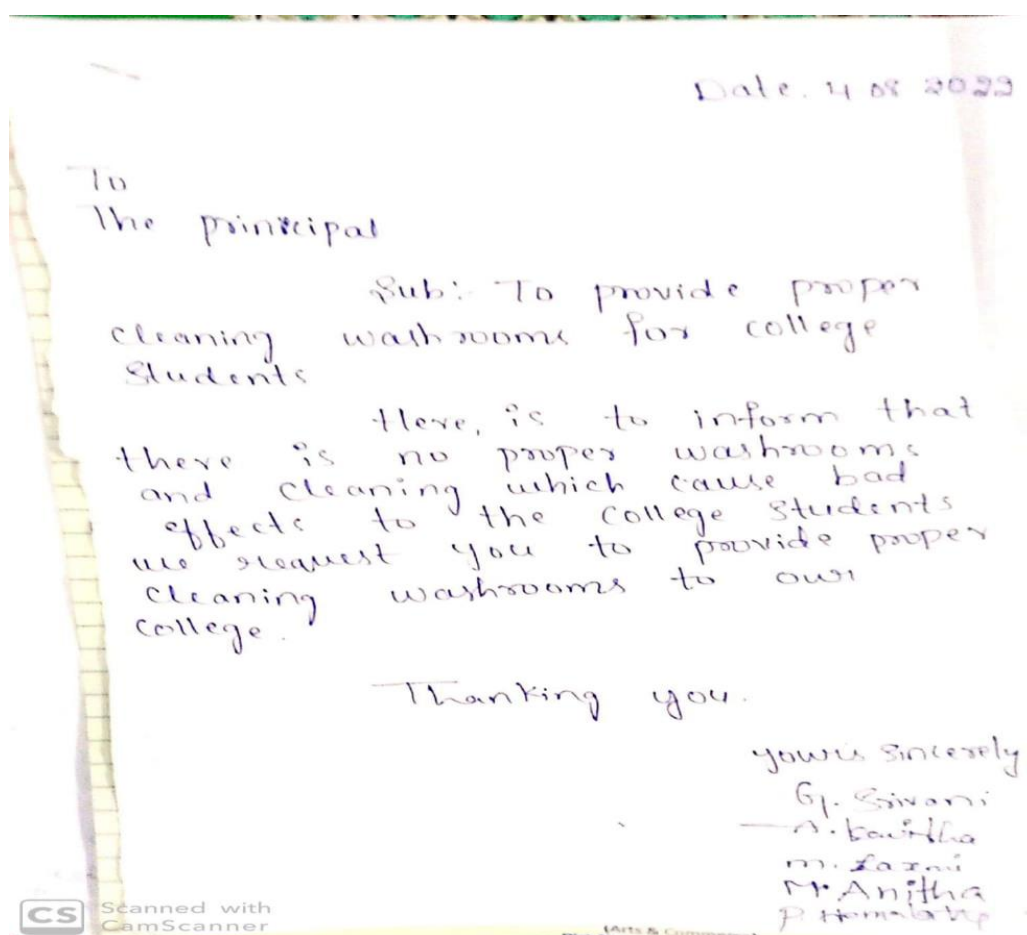
## Student Redressal Cell Meeting 05-08-2022

**Query:** The Students said that water problems in the wash rooms was complained and raised by the Students in **GRIEVANCE** box on 04-08-2022

**Discussion:** A meeting of the students redressal cell was conducted on 04-08-2022 by Principal. In the meeting input received from the students that were discussed.

**Action:** It has decided to call local plumber within a week as early as possible to clear the problem.

In this meeting, students had raised the following problems:



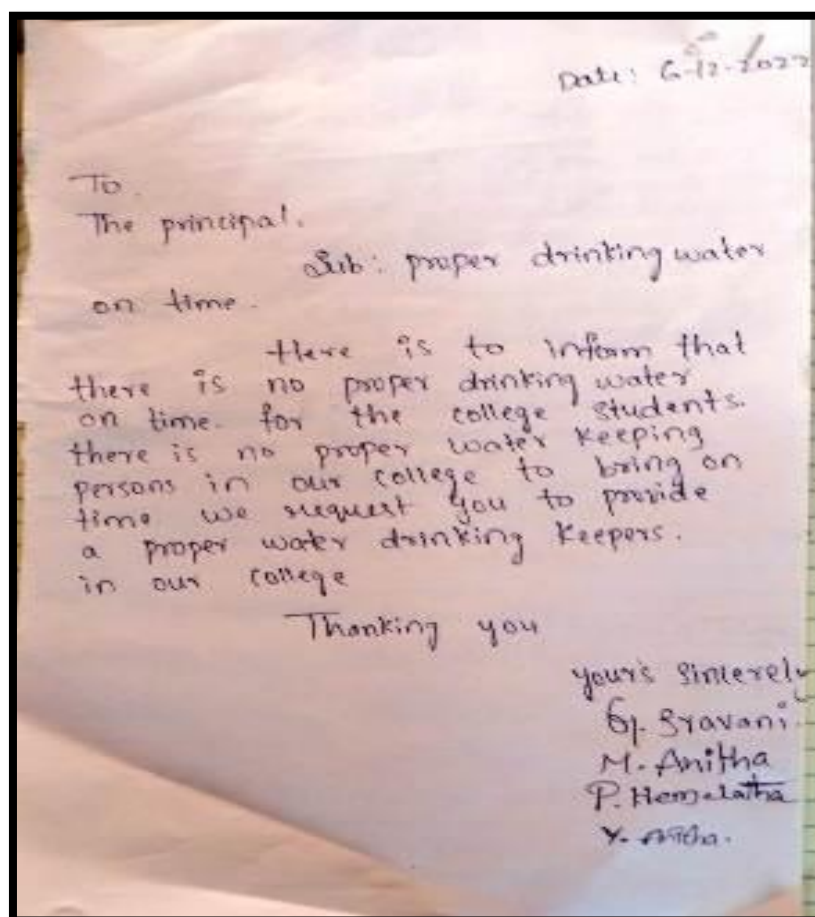
## Student Redressal Cell Meeting 07-12-2022

**Query:** The Students said that the providing drinking water complained and raised by the Students in **GRIEVANCE** box on 06-12-2022

**Discussion:** A meeting of the students redressal cell was conducted on 07-12-2022 by Principal. In the meeting input received from the students that were discussed.

**Action:** Principal has given a positive statement and to arrange the drinking water specialities in our College..

In this meeting, students had raised the following problems:



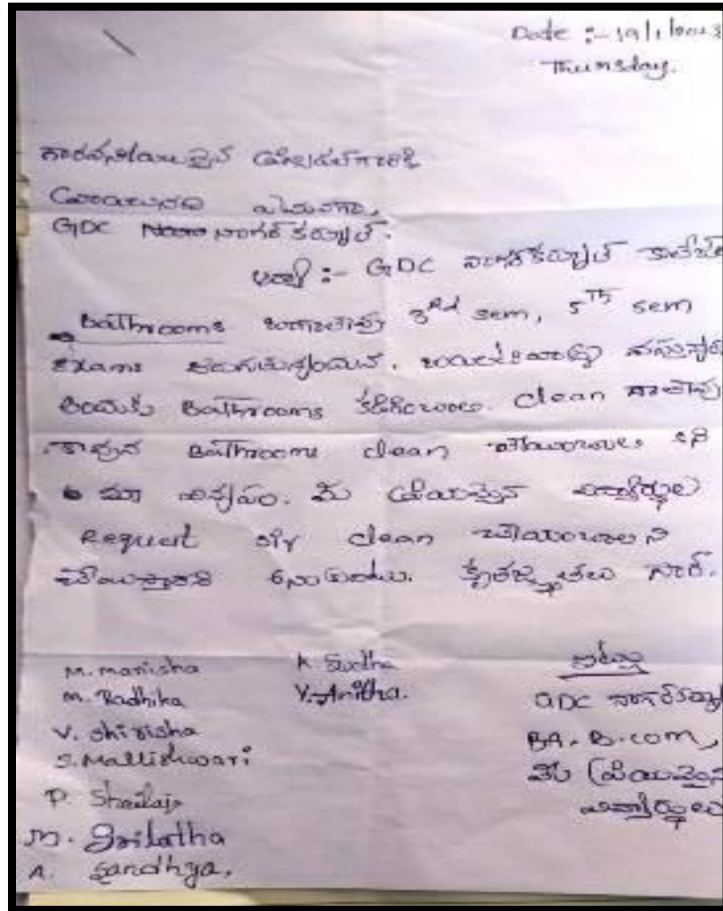
## Student Redressal Cell Meeting 20-01-2023

**Query:** The Students said that water problems in the wash rooms of complaint was raised by the Students in **GRIEVANCE** box on 19 – 01 – 2023

**Discussion:** A meeting of the student's redressal cell was conducted on 20 – 01 – 2023 by Principal. In the meeting input received from the students that were discussed.

**Action:** It has decided in the meeting to call local plumber within a week as early as possible.

In this meeting, students had raised the following problems:



## Student Redressal Cell Meeting 22-08-2023

**Query:** Students said that the cleaning of the classrooms, ceiling and corridors were complained and raised by the Student in **GRIEVANCE** box on 21-08-2023

**Discussion:** A meeting of the student's redressal cell was conducted on 22-08-2023 by Principal. In the meeting input received from the students that were discussed on.

**Action:** Principal has given a positive statement that he assured to clean the classroom

Corridors and ceilings dust..

In this meeting, students had raised the following problems:

