

# GOVT. DEGREE COLLEGE WOMENS, SANGAREDDY

#### GRIEVANCE REDRESSAL CELL

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, Water problem, dogs problem, insufficient faculty, Scholarship etc.

### **Objectives:**

- > To create a platform where staff and students can raise their problems about academic and non-academic matters.
- > To receive suggestions from the staff and students for improvement.
- > To ensure effective solutions to the staff and students to redress their problems.

#### **Functions:**

- > The cases are attended promptly given by staff and students.
- The cell submits report to the authority regarding the cases attended.

#### Committee of grievance redressal cell:

S.No.	Name of the faculty	Position
1.	Dr. Humera Sayeed	Chairperson
2.	Roohi Tarannum	Convener
3.	K. Krishna Priya	Member

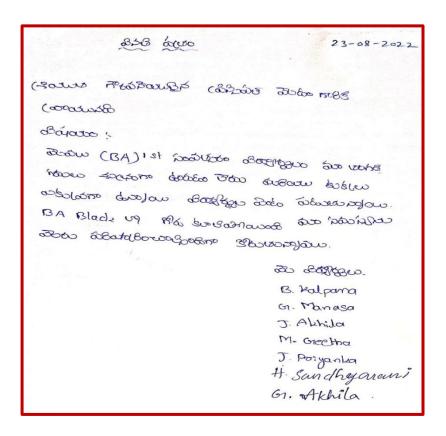
### Student Redressal Cell Meeting 23<sup>rd</sup> August 2022

**Query:** Students raised a complaint for cleaning the class rooms in GRIEVANCE box on 23<sup>rd</sup> Auguest 2022.

**Discussion:** A meeting of student redressal cell was conducted on 26<sup>th</sup> Auguest 2022 with Principal. In the meeting input received from the students were discussed.

**Action:** Principal strictly warned to attender, as per complaint received by the student.

In this meeting, students had raised the following problems:



### Student Redressal Cell Meeting 11th October 2022

**Query:** BA U/M Students were raised a complain regarding lack of faculty for Political Science and History in GRIEVANCE box on 11<sup>th</sup> October 2022.

**Discussion:** A meeting of student redressal cell was conducted on 14<sup>th</sup> October 2022 with Principal. In the meeting input received from the students were discussed.

Action: Pricipal arranged the guest faculty as per students request.

In this meeting, students had raised the following problems:

To.
The Principal,
GOC(W) SRD

Requesting to allot Faculty for Political science - V/M.

Respected madam,

We are BAUM-I, I year students, we requesting 0/11 to allot faculty of Political Science we are coming from 01st october 2022, we have no lecturer for political science U/M. So we are all requesting you to allot taculty for political science - U/M as early as Possible.

Thanking you madam

Your's Faithfully

BA. I, Ilyan Students,

1)ale 1/-10-22

The principal, anciwisky

> Sub: Requesting to all faculty for thistory -um.

> > Respected madam,

we are B.A UM-I,I lear students, ?.

We requesting you to allot facults of

History. We are coming from october, 2022,

We have no lecturer for thistory UM,

we have no lecturer for thistory you to

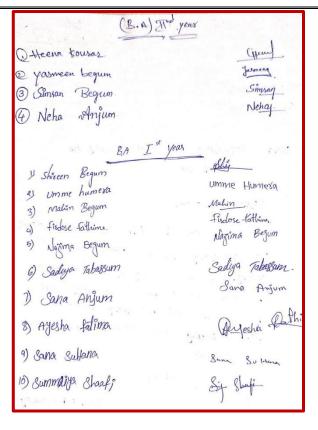
to be are all requesting you to

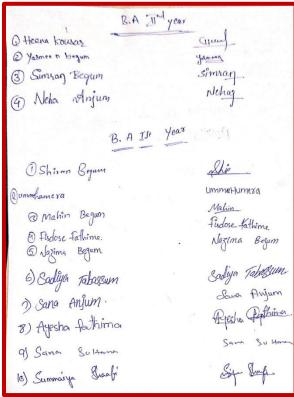
allot facility for thistory-Um on early

allot facility for passible.

- Manking you madam.

BAET Yearsh





#### Student Redressal Cell Meeting 21th October 2022

**Query:** Students were raised a complain regarding dogs are sitting around the ground and class room in GRIEVANCE box on 21th October 2022.

**Discussion:** A meeting of student redressal cell was conducted on 28<sup>th</sup> October 2022 with Principal. In the meeting input received from the students were discussed.

**Action:** Principal arrange the meeting with Municipal corporation team regarding Dogs. Municipal send the team to college to catch the dogs.

In this meeting, students had raised the following problems:

The Pouncipal G. D. C.W Date : 21 oct 2022 Sangareddy (TS) SUB: To complaint and being allention to the problem of stray dogs Reg Respected Madam We are the student of your rollege, Since a long time we save facing the problem of Orphan dogs and their stray on our college premises,. and they are very attacting to us & office Administrative staff also, As they continuously barking in whole slay we can't concernitrate be vour study... We are requesting you to kindly some our problem and help us to sproblem. Thanking you... Your's Faithfull Shaista BA.Zn CSTUDENT)

Signatur n. Savolaga k. Sandhya E. Polyanka E. Poiyanka O. Sang B. Ashivani D. Sana B. Ashwini k. Laxemi k. Lazemi k. Valshravi k. Wishnaul m. Meglanal M. Meghamala M Amari M. Amani M-Swells M. Swelche D. Jaylo R. Souvani R- Wantha V-Swetha G. Keerthana Bangeelho B. Sangeetho J. Akhila J. Akhisa N. POOJa H-gardhogani N. PooJa. H. Sandhyarani P. Mouns ka P. Mounika Gi. swapna ty Swapna

## Student Redressal Cell Meeting 20<sup>th</sup> & 25<sup>th</sup> March 2023

**Query:** Students were raised a complain for OLD block in GRIEVANCE box on 20<sup>th</sup> & 25<sup>th</sup> March 2023 where water pipeline leakage and dog sitting around and inside the classroom due to that we are unable to enter into the classroom. Also dogs are making classroom dirt.

**Discussion:** A meeting of student redressal cell was conducted on 27<sup>th</sup> March 2023 with Principal. In the meeting input received from the students were discussed.

**Action:** Called the RO service Men to fix the problem. The issues were solved.

In this meeting, students had raised the following problems:

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H. Padmaja
B. Raghumala 3) B. Kalpana
R. Vovantha. 3) G. Kerthang
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 R. Ramulamma 81 G. Sweepner
                      a) Gr. Akhida
                      10) M. Anitha
                       1) S. Yudama J. Projyanka
12/6. Ishwaiya
13) M. Geetha P. Mounika
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# Student Redressal Cell Meeting 19th & 25th April 2023

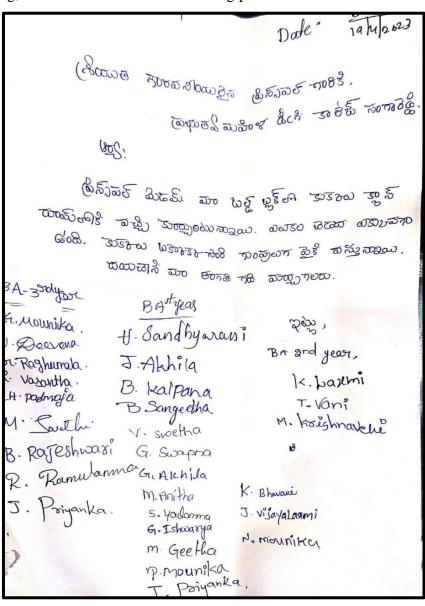
**Query:** Students were raised a complain regarding in GRIEVANCE box on 19<sup>th</sup> & 25<sup>th</sup> April 2023. Rats are available inside the class room and jumping on students.

Student asked pricipal to request Hostel warden provide breakfast soon, as they were missing the 1<sup>st</sup> period.

**Discussion:** A meeting of student redressal cell was conducted on 28<sup>th</sup> April 2023 with Principal. In the meeting input received from the students were discussed.

**Action:** As per request received by the Student, Principal requested to hostel warden provide breakfast before 9 am.

In this meeting, students had raised the following problems:



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