

Government Degree College, Falaknuma, Hyderabad-53

Internal Complaint Cell / Grievance cell

2022-2023

GDC, Falaknuma installed Suggestion Box / Complaint Box for the staff and students grievances beside principal chamber. It is resolved to open Box on every Friday and to solve the issues as soon as possible



Academic Year	Date	Grievances recorded	Grievances solved
2021-22	10.02.22	Maintenance of Cleanliness	Campus and classrooms were cleaned.
2021-22	8.04.22	Disturbance created by outsiders	Complained local police and requested for patrolling during college hours.
2021-22	16.05.2022	Requested for the study material for final years.	Provided the study material with the help of all the departments.
2021-23	28.07.2022	As the JCB is under crumbling condition. Received request from all the teaching & non-teaching staff. The issue was reported to principal. He was asked to take immediate action for the safety measures.	Taken permission from CEE and college shifted to NSB-Building & HSB-Building to accommodate all the teaching & non-teaching staff @ on 01-08-2022.
2022-23	10/8/22	women staff requested for washrooms at NSB-Building.	Action taken and initiated for the repair of existing washrooms in the campus.

**Proceedings of the Commissioner of Collegiate Education,
Telangana :: Hyderabad
Present: Sri.Navin Mittal, IAS**

Sub: Collegiate Education- Government Degree College, Falaknuma- Permission accorded to shift Government Degree College, Falaknuma to GGHS, Falaknuma Campus, Bandlaguda Zone, Hyderabad on temporary basis- Orders- Issued-Reg.

Ref: 1. Rc.No. 9723/C6/2021; dated 27.12.2021, Letter received from the District Educational Officer, Hyderabad.
2. Lr No. 133/ GDCFM/2022; dated 08.08.2022, Letter received from the Principal, Government Degree College, Falaknuma.

In pursuance of the circumstances informed in the reference 1st read above, the District Educational Officer, Hyderabad, has accorded permission to Government Degree College, Falaknuma to utilize nine (09) rooms available in GGHS, Falaknuma Campus, Bandlaguda Zone, Hyderabad on temporary basis for the benefit of students.

Further, in the reference 2nd read above, the Principal, Government Degree College, Falaknuma has requested the Commissioner of Collegiate Education, Telangana, to accord permission to shift the college to GGHS, Falaknuma Campus, Bandlaguda Zone, Hyderabad.

In view of the above, permission is accorded to the Principal, Government Degree College, Falaknuma to shift the college to GGHS, Falaknuma Campus & utilize nine (09) rooms available in GGHS Falaknuma Campus, Bandlaguda Zone, Hyderabad on temporary basis for the benefit of students. Further, the Principal, Government Degree College, Falaknuma is instructed to keep the existing building under the control of the GDC Falaknuma for the benefit of students.

The receipt of these proceedings shall be acknowledged.

(Orders of CCE have been obtained in the Note File)

Signed by D Thiruvengala
Chary
Date: 21-08-2022 07:58:10
Reason: Approved

For Commissioner of Collegiate Education

Academic Year	Date	Grievances recorded.	Grievance solved.
2022-23	22/8/2022	staff complained about 'pig' entry into the NCB building	Initiated to repair the gate and asked subordinate staff for monitoring P Anasuya A
2022-23	05/07/2022	Due to no shutter for the windows in virtual room, rain water is creating water floor & few students have slipped on the floor. Complainer received for the repair of windows.	The problem was referred to building Maintenance incharge Mr. Akbaram sst, & the work was taken up & accomplished by fixing the shutter. P Anasuya A
2022-23	28/11/2022	Students requested for extra classes due to the programmes organised by various departments and committees.	Discussed with Academic Coordinator, allotted things for Remedial Class. Time table enclosed. Anasuya for 28/11
2022-23	30/11/2022	Students requested for Accountancy class in the first period. Instead second & third last period.	Discussed with Academic Coordinator and arranged/ rearranged in the time table. Anasuya

Date: 21/11/2022
Hyderabad

To,
Respected principal,
Falaknema degree,
College Hyderabad

Subject: Change Accounts period timing from last period to first or second period.

We are from b.com IInd year, Ist semester boys. we requesting you to change the timing of our Accountancy class in morning hours because of programs conducting in evening we miss many lectures of Accounts so, please do your action as soon as possible. Thank you

Your Sincerely,
B.com IInd yr,
Ist sem boys

06	Dr. Md. Ifranullah Khan	Economics	III Year	10.45 - 11.30	SSB Corridor	01/12/2022 to 09/12/2022
			II Year	1.00 - 1.45	NSB-2	01/12/2022 to
			II Year	1.45 - 2.30		
			II Year	10.45 - 11.30		

2022
12

14.11.2022

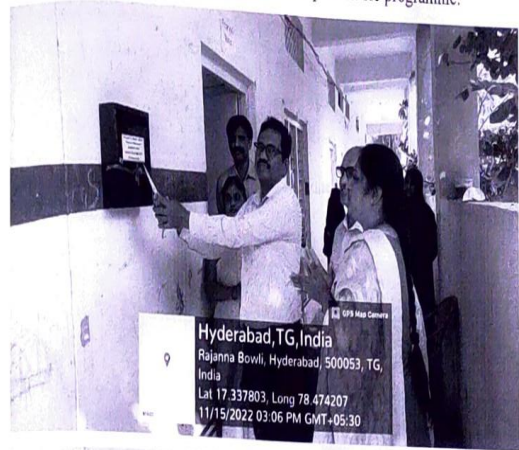
Internal complaint cell (ICC)/ Grievance Redressal cell of the college installed suggestion box near Principal chamber in the college premises. All the students were informed that - If they have any suggestions/requests/complaints, they can drop the letters, the details are ^{kept to be} confidential and grievance cell will resolve at its best.



Co-ordinator
P.
Parameshwari
ICC/ARC.

A Complaint Box/ Suggestion box was installed in the college premises by the Internal complaint cell/ Grievance redressal cell

Principal Dr. G. Jeevan kumar, Vice principal Dr. Irfanullah khan, Academic coordinator Dr. Prabhhu Sahai, Anti Ragging committee, coordinator-Parameshwari.j and Discipline committee were present for programme.



Academic Year	Date	Grievance recorded	Grievance solved.
2022-23	01/02/2023	Received a complaint from the students regarding newsense created by individual students in the Campus.	<p>Deleted 100 and made arrangement on request for regular patrolling and it's going on every day.</p> <p>- Complained to 'the team' regarding the issue. They promised for the immediate action.</p>
	10/02/2023	Received a request from the students for the drinking water	- Discussed with the principal major taken resolution to get water cans during the summer.
	05/03/2023	Received a request from the students for the classes in the morning hours during Ramzan month	<p>Discussed with the principal & Academic co-ordinator & the time table adjusted for the morning classes.</p>

2022-2023
Time table (During Ramzan)

YEAR	10:00	10:45	11:30	12:15
BSC I	CHEM 5	ZOO/PHY 5,6	ENG 5	BOT/MATH 5,6
BSC II	COMP 6	ENG 7	CHEM 6	ZOO/PHY 7,8
BSC III	ENG 7	BOT/MATH 7,8	COMP 8	-
BSC I	CHEM 5	ZOO/PHY 5,6	ENG 5	CHEM 5
BSC II	COMP 6	ENG 7	CHEM 6	-
BSC III	ENG 7	COMP 8	BOT/MATH 7,8	COMP 8
BSC I	BOT/MATH 5,6	ZOO/PHY 5,6	ENG 5	ZOO/PHY 5,6
BSC II	COMP 8	ENG 7	CHEM 6	-
BSC III	ENG 7	COMP 8	BOT/MATH 7,8	CHEM 7
BSC I	CHEM 5	COMP 5	-	SL
BSC II	ZOO/PHY 7,8	SL	BOT/MATH 5,6	BOT/MATH 5,6
BSC III	SL	CHEM 6	ZOO/PHY 7,8	ZOO/PHY 7,8
BSC I	BOT/MATH 5,6	COMP 5	-	SL
BSC II	ZOO/PHY 7,8	SL	BOT/MATH 5,6	CHEM 5
BSC III	SL	CHEM 6	ZOO/PHY 7,8	-
BSC I	BOT/MATH 5,6	COMP 5	-	SL
BSC II	ZOO/PHY	SL	-	-
BSC III	SL	CHEM 7	ZOO/PHY 7,8	BOT/MATH 5,6

I-3
II-4
III-0