

# GOVERNMENT DEGREE COLLEGE, BHUPALPALLY

(RUSA NEW MODEL DEGREE COLLEGE)

JAYASHANKAR BHUPALPALLY DIST., T.S - 506169

(Affiliated to Kakatiya University)

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**Dr. Svam Prasad Sura**  
Principal (FAC)

Mobile: 9849944485

## 5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

### Detailed Report of Grievance Redressals from 2017 to 2022

Year	Grievant Name	Grievance Category	Grievance Type	Date of Posting	Subject	Grievance Status	Attended By	Remarks
2017	Matti Sarvesh	Students	Accommodation	10/8/2017	Non Availability of class rooms	Viewed	The Principal	Temporary Building.
2018	N Nagaraju	Students	Academics	17/10/2018	Arranging Computer faculty	Viewed	The Principal	Arrangements done
2019	Kondaiah	Students	Sports	12/9/2019	Arranging Sports Material	Viewed	The Principal	Arrangements done
2019	M. Mounika	Students	Cleanliness	18/12/2019	Arranging for cleanliness in toilets	Viewed	The Principal	Arrangements done
2020	S. Shiva Kumar	Students	Water	4/9/2020	Arranging drinking water	Viewed	The Principal	Arrangements done
2021	Satla Harish	Students	Fans	5/10/2021	Arranging for FAN facility	Viewed	The Principal	Arrangements done
2021	N. Rajaram	Students	Accommodation	23/02/2021	Maintenance of class rooms	Viewed	The Principal	Arrangements done
2022	Gujjeti Lavanya	Students	Library	19/01/2022	Arranging for Library Books	Viewed	The Principal	Arrangements done
2022	L. Akhila	Students	Cleanliness	20/04/2022	Arranging for cleanliness in toilets	Viewed	The Principal	Arrangements done

  
PRINCIPAL

Govt. Degree College, Bhupalpally, Principal  
Dist: Jayashankar Bhupalpally-506169  
Government Degree College  
Bhupalpally

# Government Degree College::Bhupalpally

Jayashanker District.

## **Minutes of Meeting of Grievance Redressal Cell-2018**

The Grievance Committee Meeting was conducted on 15<sup>th</sup> November, 2018 at 10:30 AM.

The following members were present:-

1. Dr. S. Shyam Prasad – Principal of college
2. Smt. Ruxana Mohammod – Convenor of Redressal Cell.
3. Smt. Manekka – Member of Redressal Cell
4. Student Representatives.
  - a. Shiva Subrahmanyam- Representative, of B.Com Students
  - b. Kum. Vidya– Girl Students representative.

### **Agenda 1 : Orientation of Grievance Committee in the college.**

The Principal has introduced the purpose of Grievance Committee in the college

### **Agenda 2 –**

**To look into cleanliness of toilets of the college.**

The students raised the issue of non cleaned toilets for girl students which are located in Junior College. The principal promised to maintain the cleanliness of toilets hereafter.

### **Agenda 3 –**

**Responses received from the Suggestions Box:-**

Principal S. Shyam Prasad informed the committee that the College Counselor was responsible for opening the Suggestion Box on a regular basis and bringing the responses to the attention of the Principal and the Grievance Committee.

### **Student's Representative Responses**

Student Representative, Ms. Shiva Subrahmanyam reported:

- Requested principal to arrange few academic books for reference and arranging drinking water.

Student Representative Kum. Vidya gave the following suggestions:

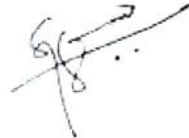
- Library should be updated with collection of new books
- All Students should have open access

### **Agenda 4:- Other suggestions / Actions to Improve Facilities.**

Smt. Ruxana Mohammad suggested that maintaining suggestions box to collect suggestions from students.

The Principapl Dr. S. Shyam Prasad assured students for library books and cleanliness of the toilets.

  
**PRINCIPAL**  
Govt. Degree College, Bhupalpally.  
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Principal  
Government Degree College  
Bhupalpally

# **Government Degree College::Bhupalpally**

## **Jayashanker District.**

### **Minutes of Meeting of Grievance Redressal Cell-2019**

The Grievance Committee Meeting was conducted on 16<sup>th</sup> October, 2019 at 11:30 AM.

The following members were present:-

5. Dr. S. Shyam Prasad – Principal of college
6. Smt. Ruxana Mohammod – Convenor of Redressal Cell.
7. Smt. Manekka – Member of Redressal Cell
8. Smt. Hymavathi- Lecturer in History
9. Student Representatives.
  - a. Kum. Jeevitha- Representative, of B.A Students
  - b. Kum. Swapna– Girl Students representative.
  - c. Ms. Pavan- Representative, Students Sports committee

#### **Agenda 1 :**

##### **Confirmation of Minutes of the Meeting held on 15th November, 2018**

The Minutes of the Meeting held on 15th November 2018 were sent to the members earlier and the same were confirmed.

#### **Agenda 2 –**

##### **To arrange Computer Science faculty.**

The students raised the issue of no computer science classes in the college since beginning. The principal promised students to appoint a computer science faculty for the college.

#### **Agenda 3 –**

##### **To procure sports items for college.**

Ms. Pavan- Representative, Students Sports committee raised the issue of not having sports items for the college. The principal informed the students that, the issue will be taken to the notice of CCE and soon after receipt of funds the same would be provided.

### **Student's Representative Responses**

Student Representative, Kum. Jeevitha reported:

- Requested principal to arrange computer science faculty

Student Representative Ms. Pavan gave the following suggestions:

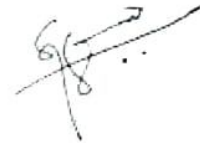
- Sports items should be procured
- Regular Sports period has to be scheduled.

### **Agenda 4:- Other suggestions / Actions to Improve Facilities.**

Smt. Hymavathi- Lecturer in History, suggested students to maintain timings to the college.

The Principl Dr. S. Shyam Prasad assured students for computer science faculty and appraise the sports items issue to the CCE's notice as early as possible.

  
**PRINCIPAL**  
Govt. Degree College, Bhupalpally,  
Dist: Jayashankar Bhupalpally-506109



Principal  
Government Degree College  
Bhupalpally

# Government DeGree College::Bhupalpally Jayashanker District.

## Minutes of Meeting of Grievance Redressal Cell-2020

The Grievance Committee Meeting was conducted on 24<sup>th</sup> September, 2020 at 11:00 AM through Zoom Online Meeting.

The following members were present:-

10. Dr. S. Shyam Prasad – Principal of college
11. Smt. Ruxana Mohammod – Convenor of Redressal Cell.
12. Smt. Manekka – Member of Redressal Cell
13. Student Representatives.
  - a. Mr. S. Shiva Kumar - Representative, of B.Com Students
  - b. Kum. Swapna – Girl Students representative.

### **Agenda 1 :**

#### **Confirmation of Minutes of the Meeting held on 16th October, 2019**

The Minutes of the Meeting held on 16<sup>th</sup> October, 2019 were sent to the members earlier and the same were confirmed.

### **Agenda 2 –**

#### **To arrange Basic awareness on Zoom Online Classes.**

The students raised the issue of lack of knowledge to all the students on Zoom online classes. Hence, they requested to arrange a basic awareness session on the same. The principal promised students to arrange a class on the issue very soon.

### **Agenda 3 –**

#### **To arrange to provide library books to home.**

Students requested to arrange to issue text books from library to home to read the syllabus in the pandemic situation at home. The Principal suggested the students to download the text books online. If any needed may be collect from

library by attending to college duly following Covid-19 rules to collect text books from college.

### **Student's Representative Responses**

Student Representative, Mr. S. Shiva Kumar reported:

- Requested principal to arrange remedial classes to the promoted students.

Student Representative Kum. Swapna gave the following suggestions:


- To create a whatsapp group for each class to share the classes details
- To conduct an awareness program on Covid Pandemic with an expert.

### **Agenda 4:- Other suggestions / Actions to Improve Facilities.**

Smt. Ruxana Mohammad - Convenor of Redressal Cell, suggested students to maintain Covid-19 guidelines to avoid from the pandemic situation.

The Principal Dr. S. Shyam Prasad assured students for arranging a basic awareness class on Zoom Online Meetings and seminar with expert to face this Pandemic situation.

  
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Principal  
Government Degree College  
Bhupalpally

# Government DeGree Col l eGe::Bhupal pally Jayashanker District.

## Minutes of Meeting of Grievance Redressal Cell-2021

The Grievance Committee Meeting was conducted on 18<sup>th</sup> February, 2021 at 3:00 PM through.

The following members were present:-

14. Dr. S. Shyam Prasad – Principal of college
15. Smt. Ruxana Mohammod – Convenor of Redressal Cell.
16. Dr. Gowri – Member of Redressal Cell
17. Student Representatives.
  - a. Mr. S. Shiva Kumar- Representative, of B.Com Students
  - b. Kum. Pravalika – Girl Students representative.
  - c. Kum. Varalaxmi- Representative, of B.Sc Students

### **Agenda 1 :**

#### **Confirmation of Minutes of the Meeting held on 24th September, 2020**

The Minutes of the Meeting held on 24th September, 2020 were sent to the members earlier and the same were confirmed.

### **Agenda 2 –**

#### **To arrange water facility in toilets.**

The students raised the issue of lack of water facility in the toilets of the college. Due to non maintenance the toilets become dirty. The principal assured the students about clean maintenance of the toilets duly arranging a running water tap in each toilet.

### **Agenda 3 –**

#### **To arrange a permanent sweeper for the college.**

Students raised the issue of not having a permanent sweeper to the college. Due to not having a sweeper the class rooms become dirty. The principal informed the students this college would engage a sweeper as soon as possible and requested students to suggest a committed sweeper to be worked in college.



## **Student's Representative Responses**

Student Representative, Kum. Pravalika reported:

- Requested principal to allot a permanent class room for each class.

Student Representative Mr. S. Shiva Kumar gave the following suggestions:

- To arrange a competitive exam coaching to all the 3<sup>rd</sup> Year students.

## **Agenda 4:- Other suggestions / Actions to Improve Facilities.**

Smt. Ruxana Mohammad - Convenor of Redressal Cell, suggested students to maintain timings to the classes and requested to maintain cleanliness in college premises.

The Principapl Dr. S. Shyam Prasad assured students for arranging competitive coaching soon and arranging to allot permanent class room for each class soon after completion of construction of new college building.



Principal  
Government Degree College  
Bhupalpally