GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA



GRIEVANCE REDRESSAL CELL

2021-2022

GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA GRIEVANCE REDRESSAL CELL

Grievance Redressal Mechanism

The college has a Grievance Redressal cell to redress the grievance of its stakeholders. The students approach the cell to voice their grievances and put the note in the grievance box. The cell redresses the grievances by sorting out the problems promptly and judiciously.

Objectives of the grievance cell:

- Developing a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
- Encouraging the students to express their grievances/problems freely and frankly, without any fear of being victimized.
- Suggestion /complaint box is installed in which the students put in writing their grievances and their suggestion for improving the academics/ administration in the college.
- Advising all the students to refrain from inciting student against other students, teachers and college administration.
- Advising all the staff members to be affectionate to the students and not to behave in avenging manner towards any of them for any reason.

Scope:

The cell deal with grievances received in writing from the students about any of the following matters:

Functions:

- The cases will be attended promptly on receipt of written grievances from the students and resolved.
- The cell formally will review all cases and will act accordingly as per the management policy.
- The grievance cell will act upon those cases which have been forwarded along with the necessary documents.
- The grievance cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

The student grievance form provides guidance for students in following the grievance process for academic and non-academic grievances and complaints of unlawful discrimination or unfair treatment.

GOVERNMENT DEGREE COLLEGE, BELLAMPALLY DIST. MANCHERIAL, TELANGANA Affiliated to Kakatiya University GRIEVANCE REDRESSAL FORM

Student personal details:

Name of the student:

Admission No.:

Email address:

Mobile No.:

Gender: Male/Female/ Transgender

Course: B.A./B. Com/B.Sc. Life Science/B.Sc. Physical science

Semester: I/II/III/IV/V/VI

Grievance Column:

In the space provided below, state your grievance in brief and as specific as possible. If it is an academic grievance please give the details of the faculty.

Respondent Name:

Department:

Please indicate the type of Grievance: Academic/Non-Academic/ Discrimination

Type of Academic grievances:

Grades

Testing

Class Content

Assignments

Motivating

Career Development

Library

Sports

Type of Non-Academic Grievances:

Hostel

Transport

Scholarships

Sanitation

Drinking Water

Type of Discrimination:

Ragging

Demonization

Racial

Partiality

Signature of the complainant

Constitution of Grievance Redressal Cell

2021-2022

Committee members

2021-2022

S.No.	Name	Contact details	Designation
1	P. SreeLatha/ MA. Reshma	9490679812 <u>Pashamsrilu4@gmail.com</u> / 9010962990 m.areshma123@gmail.com	Coordinator
2	G. Mohan	9441256201 Mohan.gajelly@gmail.com	Faculty Member
4	K. Shanker	9959269975 s.comphd@gmail.com	Faculty Member

Principal

REPORT OF GRIEVANCE CELL DURING 2021-2022

1. Minutes of The Grievance Cell Committee

A Grievance was received from all girls students for cleanliness and hygiene of ladies washrooms.so that the ladies washrooms were utilized by all girls students. A meeting of the committee members was conducted on 03-03-2022.under chairmanship of the principal to resolve the problem raised by the student.

The problem was discussed and resolution has been taken to maintain cleanliness and hygienic conditions of the ladies washrooms immediately.

- 1. Coordinator -Smt. P. Sree Latha:/Ma Reshma:
- 2. Faculty Member –G. Mohan:
- 3. Faculty Member-K. Shanker:

Review Meeting

A Review Meeting Was Conducted after Redressing the Problem to Know the Arrangements. Students Feedback Has Been Taken and Came to Know That They Were Satisfied with Arrangements Done.

The Committee Has Resolved the Problem Within Sixty-Five Days.

Date: - 03-03-2022

C-శాయంత గౌరవనియులైన రహిచ్రిపల్ గాంకి నేమ సరింగాం రూరియినాం.

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