

**GOVERNMENT DEGREE COLLEGE FOR WOMEN  
(AUTONOMOUS)**  
**BEGUMPET, HYDERABAD**  
**(Re-accredited by NAAC with "B" Grade)**  
**B. A I year, Revised Semester wise Syllabus (w. e. f. 2019-20)**  
Subject: Public Administration

**Course outcome:**

After study of this Course, the learner should be able to:

- To understand the nature and scope of Public Administration;
- To appreciate the methodological pluralism and synthesizing nature of knowledge in Public Administration;
- To comprehend the changing paradigms of Public Administration;
- To acquaint with the theories, approaches, concepts and principles of Public Administration;
- To understand the administrative theories and concepts to make sense of administrative practices.
- To understand the role of public services in the emergence and development of Telangana state

**Specific outcome:**

- Appreciate the nature, scope and changing paradigms of Public Administration;
- Understand the synthesizing nature of knowledge of public administration from public perspective;
- Grasp the administrative theories, concepts and principles to make sense of administrative practices.

Semester – I

**Paper - I: BASICS OF PUBLIC ADMINISTRATION**

**I-I: Nature of Public Administration**

1. Meaning and Importance of Public Administration
2. State and Evolution of Public Administration

**I-II: Relationship with other Social Sciences**

3. Law
4. Political Science
5. Economics
6. Psychology

**III: Oriental and Classical Approaches**

7. Oriental Approach –Kautilya
8. Classical Approach: Henri Fayol, Luther Gulick and Lyndall Urwick
9. Scientific Management Approach: F.W.Taylor
10. Bureaucratic Approach: Max Weber and Karl Marx

#### **t-IV: Human Relations and Behavioural Approaches**

11. Human Relations Approach –Elton Mayo
12. Behavioural Approach: Herbert A. Simon
13. Socio- Psychological Approach: Abraham Maslow; Mc Gregor

#### **t-V: Ecological and Social Justice Approaches**

14. Administrative Ecology: F.W.Riggs
15. Social Justice Approach –B.R.Ambedkar
16. Jyothirao Pule

#### **ferences**

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Wilson Woodrow, 'The Study of Administration' Political Science Quarterly 2 (June 1987) Telugu Akademi, BA. 1st Year Public Administration.

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Semester-II

**Paper II (DSC 203): Development Dynamics and Emerging Trends**

### ***Course outcome:***

**After study of this Course, the learner should be able to:**

- To understand the comparative studies and changing dynamics of development Administration;
  - To comprehend the new public administration concepts and processes in Public Administration;
  - To comprehend the changing paradigms of new Public Administration;
  - To acquaint with the market theories, approaches, concepts and principles of Public choice theory;
  - To understand the administrative theories and concepts to make sense of administrative management practices.
  - To understand the impact of globalization on Indian administration

#### **Specific outcome:**

- Appreciate the nature, scope and changing paradigms of New Public Administration;
  - Understand the synthesizing nature of knowledge of New public management;
  - Grasp the role of public services in emergence and development of new state of Telangana.

**Unit- I: Comparative & Development Administration**

1. Comparative Administration
  2. Development Administration
  3. Changing Dynamics of Development Administration

## ***Unit-II: New Public Administration***

4. New Public Administration – Minnowbrook-I
  5. New Public Administration – Minnowbrook-II
  6. New Public Administration – Minnowbrook-III

## ***Unit-III: Market Theories***

- 7. Public Choice Approach
  - 8. New Public Management

## ***Unit-IV: Emerging Trends-I***

9. Public Policy and Governance
  10. Role of Public Services in the Emergence and Development of New State of Telangana

## ***Unit-V: Emerging Trends-II***

11. Globalization and Public Administration
  12. Present Status of Public Administration in the context of Globalization

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**Subject: Public Administration**  
**Semester - III**

**Course Objectives:**

- To understand the concept of Office;
- To comprehend the administrative process in office;
- To identify the challenges of public office administration in the background of ICT
- To sketch out the impact of technology in office administration

**SEC 2 : Public Office Administration**

**Unit - I: Introduction**

- a) Office Administration: Meaning, Scope & Importance of Office
- b) Changing Nature of Public Office
- c) Basic Principles of Office Organization

**Unit II: Office Organization and Management**

- a) Office Planning
- b) Office Accommodation and Lay-out
- c) Office Environment

**References:**

- Pillai R.S.N. (2010) Office Management, S.Chand, New Delhi.  
Sudhir Andrews (2008) Front Office Management and Operations, Tata McGraw Hill Publishing Co. Ltd, India.  
Balachandran V. (2009) Office Management, Tata McGraw Hill Publishing Co. Ltd, India.  
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Gopala Krishnan and Sundaresan, M. (2000) Materials Management: An Integrated Approach, Prentice Hall, India  
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Kumar (2013) Modern Office Management, New Royal Book Company, Lucknow.  
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**Semester III**  
**Paper – III: Union Administration**

**Course outcomes:**

- To understand the historical evolution and socio-economic, political, cultural and global context of Indian Administration;
- To identify the transformative role of Indian Administration;
- To make out the multi-dimensionality of problems and processes of Indian Administration;
- To understand the form and substance of Indian Administration; and
- To appreciate the emerging issues in Indian Administration in the context of changing role of state, market and civil society.

**Unit I: Historical background**

1. Evolution of Indian Administration
2. Indian Administration after Independence: Continuity and Change
3. Indian Constitutional Moorings and Administration.
4. Salient features of Indian Constitution

**Unit II: Union Administration: Structure and Processes**

5. Political Executive at Central Level
  - a) President
  - ii) Prime Minister
  - iii) Council of Ministers
6. Central Secretariat and other Offices
7. Legislature and Executive; structure and functions

**Unit-III: Centre-State Relations**

8. Centre-State Administrative Relations
9. Central Personnel Agencies-All India Services
10. Finance commission

**Unit-IV: Constitutional and Other National Bodies**

11. Union Public Service Commission
12. (i) Election Commission; (ii) Comptroller and Auditor General of India (C&AG)
13. NITI Aayog
14. Parliamentary financial committees

**Unit-V: Public Enterprises in India**

15. Forms of Public Enterprises - Department, Corporation, Company and holding Company.
16. Performance and Disinvestment

**References:**

- Bidyut Chakravarthy, Prakash Chand (2019), Indian Administration: Evolution and Practise, Sage Publications.  
Krishna K.Tummala (1996), Public Administration in India, Allied Publishers Limited.  
Kuldeep Mathur (2019), Recasting Public Administration in India: Reform, Rhetoric, and Relevance, Oxford University Press.  
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**Semester-IV**  
**Skill Enhancement Course**

**Course objectives:**

After study of the course, the learner is expected:

- Understand the meaning and related concepts of Office and office management;
- Explain the filing and record management
- Identify the issues and challenges in functioning of public office.

**SEC 4: Technology and Office Administration**

**Unit I: Introduction to Technology**

- a) Introduction to ICT
- b) Management by Office Computerization
- c) Internet and Intranet

**Unit II: Trends in Office Administration**

- a) Office Automation
- b) Back Office Operations and Front Office Delivery
- c) Paperless Office

**References**

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Bhatnagar, S.C. (2004) e-Government: From Vision to Implementation, Sage, New Delhi.

Bhatnagar, S.C. (2004) The Role and Responsibility of Government in ICT for Development, Sage, New Delhi.

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Semester-IV  
Paper IV (DSC 403): State Administration

Course outcomes:

After study of the course, the learner should be able to:

- discern the connects and disconnects between structure, purpose and process and results in Indian Administration;
- Understand the Indian Administration role as the main instrument of State to achieve its developmental goals;
- Appreciate the varying historical, socio-economic, political and other conditioning factors that gave Indian Administration its distinct nature to the learner

**Unit-I: State Administration: Structure and Processes**

1. Administrative History of Telangana
2. Political Executive at State Level, Governor & Chief Minister
3. Council of ministers

**Unit-II: State Administrative Mechanisms**

4. State Secretariat & Directorates
5. Local Governance & District Administration in Telangana
6. Telangana Panchayat Raj Act - 2018

**Unit- III: Emerging Issues**

7. Administrative Reforms: Need and Importance
8. 2<sup>nd</sup> Administrative Reforms Commission – Features and Recommendations
9. Telangana state Planning Board

**Unit-IV: Technology and Integrity in Government**

10. e-Government
11. Values and Ethics in Administration
12. TS-iPASS

**Unit-V: Control over Administration**

13. Redressal of Citizen Grievances: Transparency, Accountability and Right to Information Act
14. Administrative Accountability: Legislative and Judicial Control
15. Lokayukta

**References:**

Bidyut Chakravarthy, Prakash Chand (2019), Indian Administration: Evolution and Practise, Sage Publications Krishna K.Tummala (1996), Public Administration in India, Allied Publishers Limited.

Kuldeep Mathur (2019), Recasting Public Administration in India: Reform, Rhetoric, and Neoliberalism, Oxford University Press

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Publisers.

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**B. A III year Revised Semester wise Syllabus (w.e.f. 2021-22)**  
**Subject: Public Administration**  
**Semester – V**  
**Paper-V: (A) Human Resource Management**

*Course outcomes:*

- To comprehend the nature, scope, structure & processes of human resource management;
- To identify the systems and processes of financial and material management;
- To appreciate institutional capacity building strategies and programmes; and
- To understand the changing paradigms of Resources management.

**Unit-I: Introduction**

- a. Meaning and Significance of Human Resource Management
- b. Human Resource Planning

**Unit-II: Human Resources**

- a. Job Analysis, Job Description,
- b. Recruitment and Promotion
- c. Compensation Administration - Wage, Pay and Pay Commissions

**Unit-III: Capacity Building**

- a. Performance and Competency Mapping System
- b. Employee Capacity Building Strategies-Training
- c. Sensitivity Training

**Unit-IV: Reforms**

- a. Redressal of Employee Grievances
- b. Right sizing, Outsourcing and Consultancies
- c. Interpersonal Skills

**Unit V: Emerging Trends**

- a. Human Resource Audit
- b. Total Quality Management
- c. Productivity Management

**References:**

- Armstrong, Michael (2007), A Handbook of Human Resource Management Practice. KoganPage, London.  
Aswathappa K. (2013), Human Resource Management: Text and Cases. McGraw Hill, New Delhi  
Farazmand , Ali (1994), Handbook of Bureaucracy, Taylor & Francis , New York.  
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# Paper-V: (B) Rural Governance (Optional)

## Course outcomes:

- To understand the concept of democratic decentralisation;
- To trace the evolution of local self-government in India;
- To comprehend the institutional arrangements and processes of rural and urban governance;
- To identify the challenges of development and the administrative responses.
- To sketch out the new organisational arrangements for delivery of public welfare programmes.

## Unit-I: Introduction

- a. Democratic Decentralization and Local Organisations
- b. Evolution of Rural Governance Institutions-Balwanth Rai Mehta
- c. Ashok Mehta Committee

II

- a. Third Generation Panchayats
- b. Constitutional Status of Rural Local Government- with special reference to 73rd CAA

## III: Local Organisations for Rural Development

- a. Panchayati Raj: Patterns, Functions and Performance
- b. Finances of Panchayati Raj Institutions --- State Finance Commission

## IV: Rural Development Strategies and Services

- a. Rural Development: Strategies, Programs and Issues
- b. Co-operatives: Structure, Functions and Performance
- c. Basic Services and Welfare Measures in Rural Areas (MNREGA, NRLM, SHYAMA MUKHERJEE URBAN MISSION)
- d. State Control over Rural Local Governments

## V: Emerging Trends

- a. Rural Unrest
- b. Land Reforms
- c. Corporatization of Agriculture

## References:

- B.D.S. Bhadouria and V.P. Dubey (1989), Panchayati Raj and Rural Development, Commonwealth Publishers, New Delhi.
- B.S. Khanna , (1992), Rural Development in South Asia Deep and Deep, New Delhi.
- Danny Burns, et. al. (1994), The Politics of Decentralisation: Revitalising Local Democracy .Macmillan, London. George Mathew (1994), Panchayati Raj in India: From Legislation to Movement, ISS, New Delhi.
- Jain L.C, et.al (1986), Grass without Roots; Rural Development Under Government Auspices, Sage
- K.C. Sivaramakrishnan, et. al. (1993), Urbanisation in India: Basic Services, ISS, New Delhi.
- M.A. Oommen (1995), Devolution of Resources from the State to the Panchayati Institutions, ISS, New Delhi.
- M.A. Oommen and Abhijit Datta (1995), Panchayats and their Finance, ISS, New Delhi. Mohit Bhattacharya (1976), Management of Urban Government in India: Uppal, New Delhi.
- Peter Oakley (1991), Projects with People: The Practice of Participation in Rural Development, ILO
- R.D. Deodhar and R.V. Jain (eds.) (2001) Patterns of Decentralized Government in Rural India, NIRD
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- Subhash Mishra (1996), New Panchayati Raj in Action, Mittal Publication, New Delhi.
- Yedla Maheshwari (2003), Local Government in India, Lakshmi Narain Aggarwal.
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**General Elective (GE 1)**  
**Indian Constitution and Administration (GE)**

**Course outcomes:**

- Learn in details of social change and defining the relationship between individual citizen and the state.
- Understand in details of in-depth analysis of various basic areas of constitution is the main objective of this inter disciplinary course.
- Understanding of Indian constitution and functioning of government.

**Unit I: Indian Constitution**

- a) Nature of the Constitution Salient features - Preamble
- b) Fundamental Rights, Directive Principles; Fundamental Duties
- c) Amendments of the Constitution: Procedure for Amendment- Emergency Provisions

**Unit II: Centre – State Relations and Local Self Government**

- a) Distinctive features of Indian Federation
- b) Legislative, Administrative and Financial relations between the Union and the States
- c) Decentralization Experiments in India – 73rd and 74th Amendments

**Unit III: State Government**

- a) Governor, Chief Minister and Council of Ministers
- b) Secretariat and Directorates
- c) Changing Nature of District Administration and the role of District Collector

**Unit IV: Accountability & Control**

- a) Legislative, and Executive Control
- b) Judicial control and Judicial Review
- c) Right to Information Act

**References:**

Bidyut Chakravarthy, Prakash Chand (2019), Indian Administration: Evolution and Practise. Sage Publications  
K.Tummala (1996), Public Administration in India, Allied Publishers Limited.

Kuldeep Mathur (2019). Recasting Public Administration in India: Reform, Rhetoric, and Neoliberalism, Oxford University Press

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Subject: Public Administration  
Semester – VI  
**Paper-VI: (A) Financial and Material Management**

## Course Outcomes:

### Understand

- Understand the way in which the public power is exercised and public resources are managed and expanded;
  - Unravel the varying methods of performance assessment of public institutions; and
  - Appreciate the changing paradigms of human resource management

## **Unit I: Financial Management**

- a. Meaning and Scope**

**b. Importance of Financial Management**

## **Budget**

- a. Concept and Principles of Budget
  - b. Preparation, Enactment and Execution of Budget
  - c. Gender Budget and Green Budget

## **Unit-III: Financial Institutions**

- a. Organization and Functioning of Finance Ministry
  - b. Finance Commission
  - c. Union – State Financial Relations

**Unit IV: Parliamentary Financial Committees**

- a. Financial Control Mechanisms
  - b. Public Accounts Committee and Estimates Committee
  - c. Committee on Public Undertakings

## **Unit- V: Materials Management**

- a. Meaning and Concept of Materials Management
  - b. Procurement, Storage and Distribution
  - c. Inventory Control and Management

### **References:**

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Semester - VI  
**Paper-VI: (B) Urban Governance**

**Course Outcomes:**

- Critically appreciate the relationship of local governance and development;
- Appreciate the rural and urban institutional arrangements for development;
- Understand the processes and results of systems of delivery of welfare programmes

**Unit-I: Local Organisations for Urban Development**

- a. Evolution of Urban Local Bodies- Pattern, Functions and Performance
- b. Constitutional Status of Urban Local Governments with special reference to 74<sup>th</sup> CAA

**Unit-II: Strategies for Urban Development**

- a. Urban Development: Strategies, Programs and Issues
- b. Finances of Urban Local Governments

**Unit-III: Urban Services**

- a. Basic Services and Welfare Measures in Urban Areas
- b. Urban Development Authorities and Parastatals
- c. Sustainable Development and Future of Urban Governance

**Unit-IV: Agencies and Programs for Rural and Urban Sector**

- a. Development Planning, District Planning Committee
- b. Special Agencies Urban Development
- c. Elimination of Poverty Initiatives in Urban Areas

**Unit V: Emerging Trends**

- a. Urban Reforms in India: SMART and AMRUT Cities
- b. Swachh Bharat Mission
- c. Urban Unrest

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## **General Elective (GE 2)**

### **E- Governance**

#### **Course outcomes:**

- To explain the meaning and importance of e-governance;
- To provide the students with the analytical skills to comprehend the e-governance initiatives in India;
- To make the learner understand e-governance initiatives at national and international level;
- To inform the learner about the e-Governance measures initiated in Telangana state.

#### **Unit-I: Introduction**

- a. Concept of Governance and Good Governance
- b. Meaning, Evolution and Importance of E-Governance

#### **Unit-II: Acts and Initiatives**

- a. Information Society and Community Empowerment
- b. IT Acts and National E-Governance Plan
- c. E-Governance Initiatives in India

#### **Unit-III: Methods of E-Governance**

- a. GIS Based Management Systems
- b. Citizen Database and Human Development
- c. National Informatics Centre (NIC)

#### **Unit-IV E-Governance in Public Office**

- a. Back Office Operations and Front Office Delivery
- b. Business Process Reengineering ( BPR )

#### **References:**

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