

**GOVERNMENT DEGREE COLLEGE FOR WOMEN
AUTONOMOUS
BEGUMPET, HYDERABAD**



GRIEVANCES REDRESSER CELL

Activities Report

2021-2022

“ To have a Grievance is to have a Purpose in Life”

-Eric Hoffer

Dr. S. Prasanna Rani

Grievances Redresser Cell Convener

GOVERNMENT DEGREE COLLEGE FOR WOMEN
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GRIEVANCES REDRESSER POLICY

The College has a Students' Grievance Redresser Committee. The functions of the Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redresser Committee is also empowered to look into matters of harassment.

A student with a genuine grievance may approach the Grievance Redresser Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the officer in-charge of Students' Grievance Redresser Committee or Principal.

Objective:-

The objective of the Grievance Redresser Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Redresser Committee has been constituted for the redresser of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring a strife free atmosphere in the College through promoting cordial Student-Student relationship and Student- teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Three Suggestion / Complaint Boxes have been installed in front of the Library Block, Ground floors of Physical sciences Block and Life sciences Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting students against other students, teachers and College administration.
- Advising all staff to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Scope:-

The Committee deals with Grievances received in writing from the students about the matters related to certain misgivings about conditions of sanitation, any sudden in conveniences aroused in normal physical facilities existing in college premises, any requests in academic aspects.

Functions:-

The cases are attended promptly on receipt of written grievances from the students.

The Committee formally meets to review all cases, prepares statistical reports about the number of cases received, attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Procedure:-

- The setting of the Grievance Redresser Committee for students will be widely published.
- The students may feel free to put up a grievance in the format attached and drop it in boxes placed at conspicuous locations.
- The GRC will act upon those cases which have been forwarded along with the necessary documents.
- The GRC will take up only those matters which have not been solved by the different departments.
- Grievances related to fees etc will be taken up only if the relevant financial documents like demand drafts etc are attached.

The Committee is requested to contribute effectively to dispose of the grievances at the earliest.

A registry to register the complaint is established and kept in the Principal office under the supervision of Mrs. Shravani, Administrative Officer. On receipt of the Complaint, the staff in-charge of the registry will submit the same to the Member/Secretary of the "Grievance Redresser Committee". The Committee meets for every 15 days to address the grievances of the students which are dropped in the complaint box and takes necessary action by discussing with higher authorities.

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Report of the Grievances Redresser Cell

2021-2022

S.No.	Date/ Year	Class	Nature of Complaint	Resolved/ Unresolved
1.	12. 7.2021	B.Com. II year	About cleanliness of toilets in first floor of old block	Resolved
2.	21. 9.2021	B.Sc., III year	Repair of projector in New block	Resolved
3.	25.11.202 1	B.Sc., I year	Leakage of taps in toilets in ground floor of old block.	Resolved
4.	16.12.202 1	B.Com. III year	Non cleaning of benches after having lunch by students in room no.107	Resolved
5.	04.02.202 2	BA II year	Replacement of White board in room number 16	Resolved
6.	12.3.2022	B.Sc., II year	Non-wearing of masks by some students	Resolved
7.	04.4.2022	BA III year	Regarding conducting a program in conference hall	Resolved
8.	13.5.2022	B.Com II year	Regarding cool drinking water	Resolved
9.	18.6.2022	BA II year	Cleaning of toilets in ground floor of old block.	Resolved

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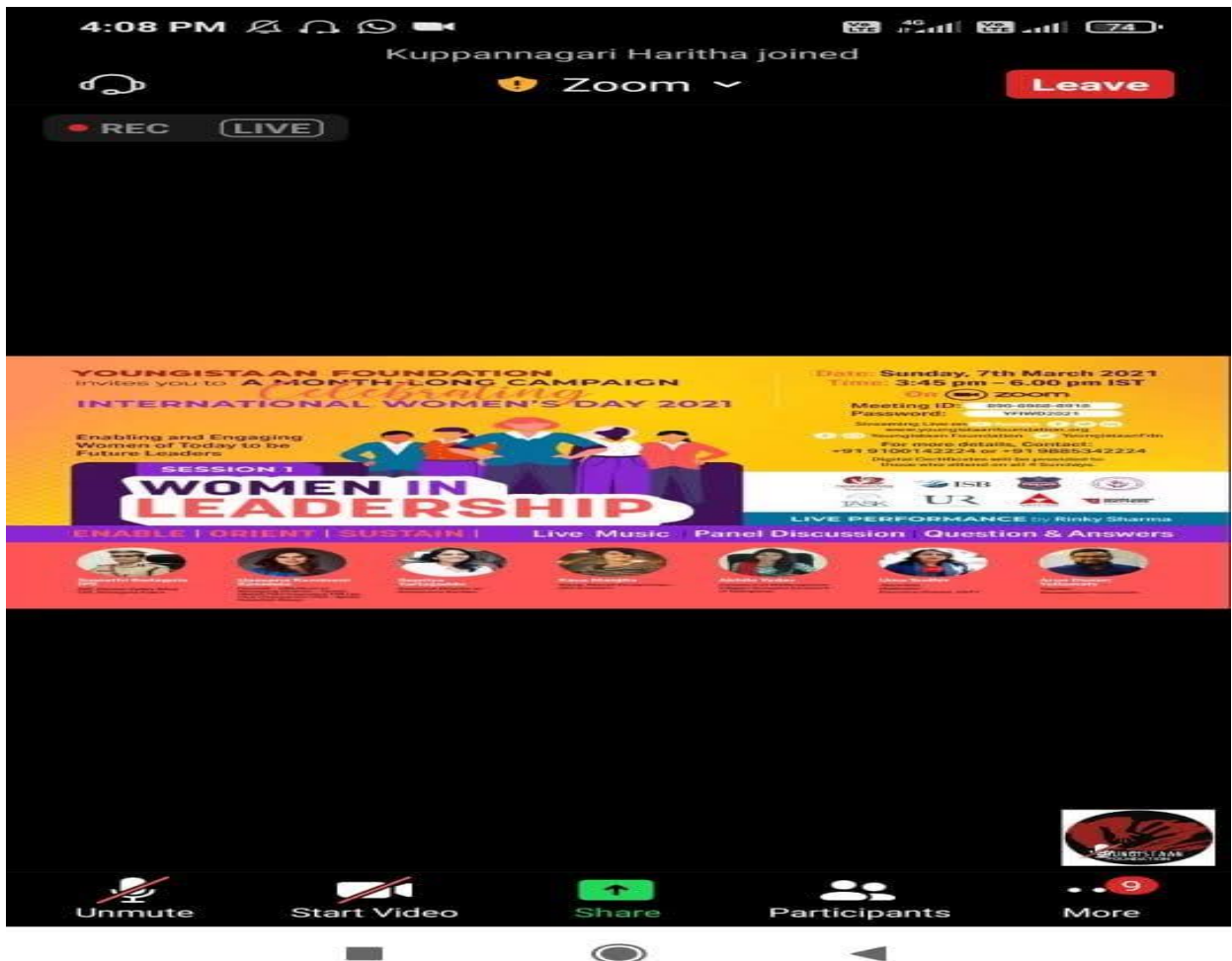


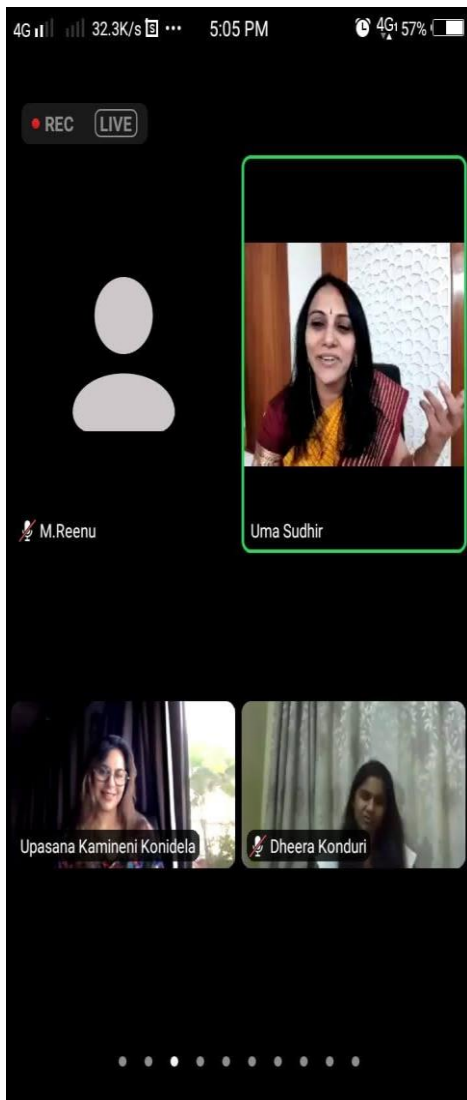
**Grievance Redresser Cell
List of Activities
2021-2022**

S.No.	Date	Program
1.	07.3.2021	A Webinar on ‘Women in Leadership’
2.	09.3.2021	An Awareness Program by SHE TEAM
3.	20.3.2021	A Self Defence Program by SHE TEAMS
4.	05.9.2021	A Workshop on Personality development
5.	25.11.2021	A Communal Harmony Week- Flag Day Program
6.	06.5.2022 to 17.5.2022	‘OORJA’ Program to bring out inner light in students

ACTIVITY 1:

The GRC members have participated in the webinar on 07.3.2021. The Resource persons were Upasana Kamineni, Supriya Yarlagadda and many other celebrities. The program is on 'Women in Leadership'. importance of women in every aspect of life and how should they develop leadership qualities in them and how it builds the confidence and empowers her were explained by the speakers.



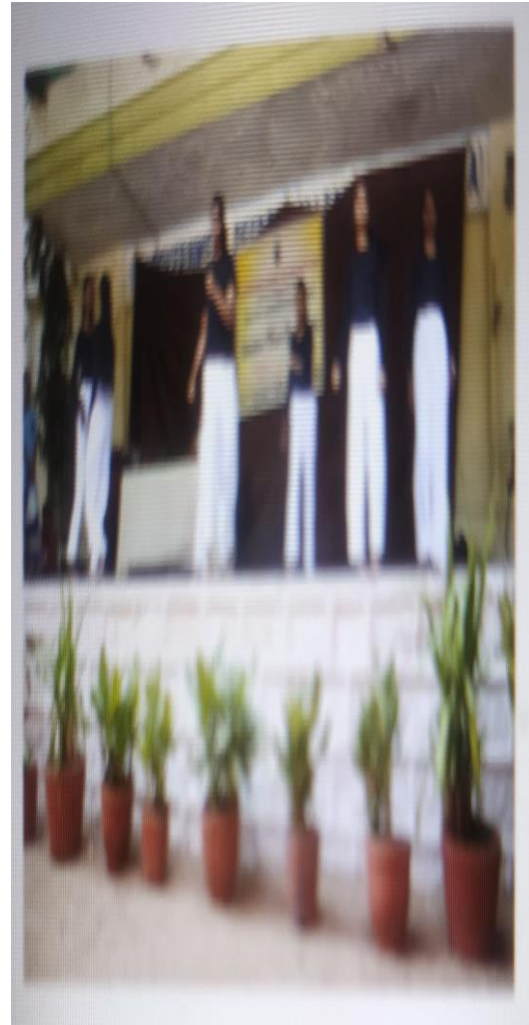


ACTIVITY 2:

The Grievances Redresser Cell has participated in an Awareness program by the SHE TEAMS at Government Degree College for Women, Begumpet, Hyderabad on 09.03.2021. The Honorable chief guest of the program was C.Shirisha, Additional DCP, Telangana State. She addressed the gathering on the mishaps in the society, how to face them and how to take the help of the SHE TEAMS. She advised the students to report the SHE TEAMS for any help. She said that everything will be kept confidential. She has given an example of girl victim and how the SHE

TEAM has solved the issues. She compared the lives of past generations and the present generations of women and suggested to be positive because the safe path is already created for the women. SHE TEAM is a best program that the Telangana State government is implementing for the safety of women.



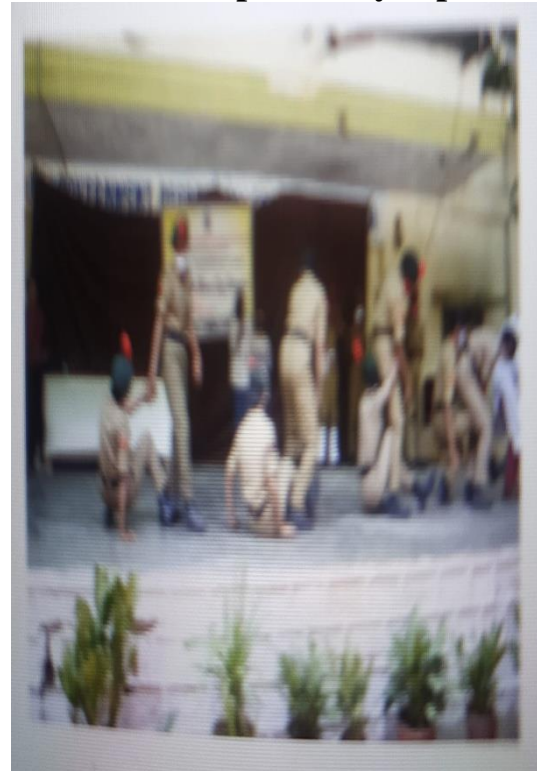


**ACTIVITY 3:
Self Defence Program**

The Grievances Redresser Cell has participated in the Self Defence program by the SHE TEAMS at Government Degree College for Women, Begumpet, Hyderabad on 20.03.2021. To impart mechanisms of defence to protect themselves, to defend against undetermined situation of physical assault and to develop self confidence so that they can protect themselves to shape their own destiny and capacity enhancement through self- defence training.

The principal G.Sunitha (FAC) has addressed the group of students to spread awareness of all the issues occurring in and around the society. The

students were also told to be positive in all the means and to progress by achieving a good education . She has given examples of eminent women reaching their goals. She advised the students to develop in every aspect.



ACTIVITY 4
Personality development program on 05.9.2021



**ACTIVITY 5:
25.11.2021**

The Grievances Redresser Cell (GRC) has participated in the Communal Harmonic week program observed at GDCW(Autonomous), Begumpet and Prof. Shantha Sinha, Prof. of Political Science, University of Hyderabad and Prof. Ram Prasad , Prof. of Law were the Resource Persons. Literary competitions were organized for students in this context and certificates were distributed to the students. Students were well enlightened by the messages delivered by the eminent speakers.



NATIONAL SERVICE SCHEME
GOVERNMENT DEGREE COLLEGE FOR WOMEN (A) BEGUMPET
OBSERVANCE OF THE COMMUNAL HARMONY CAMPAIGN WEEK
 FROM 19TH TO 25TH NOVEMBER, 2021 - VALEDICTORY SESSION
FLAG DAY ON 25th November, 2021 TIME : 11-30 AM

			
PROF SHANTHA SINHA PROFESSOR OF POLITICAL SCIENCE HYDERABAD CENTRAL UNIVERSITY HYDERABAD.	DR K PADMAVATHI PRINCIPAL & CHAIRPERSON NSS	PROF RAMPRASAD PROFESSOR OF LAW, O.U., HYDERABAD.	ORGANIZING COMMITTEE: DR P SATYANARAYANA DR J SARITHA DR K VENKATESWARLU DR A MADHURI SMT K SHILPA VALLI EDUCATION SMT C UMAMAHESWARI SMT K SARITHA RANI ECONOMICS HINDI SANSKRIT MICROBIOLOGY PHYSICAL COMMERCE CHEMISTRY



ACTIVITY 6:

OORJA Program was conducted in the college campus from 06-May 2022 to 17 May 2022. There were five trainers to train the students. Ms. Bhagyasree was the program Manager. The aim of the program was to impart the training to the students on how stay safe and hygienic. In a play way method and with different activities students were trained on how to bring out the OORJA (inner light) present in them. Few sessions of Power point were also taken by the trainers.



06-05-2022 (Day 1)





07-05-2022 (Day 2)





Hyderabad, Telangana, India
 1-10-166, Mayur Marg, Begumpet, Hyderabad, Telangana 500016, India
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 Long 78.459434°
 09/05/22 10:46 AM



Hyderabad, Telangana, India
 PRIMARY BLOCK, GOVERNMENT DEGREE COLLEGE FOR WOMEN,
 Mayur Marg, Begumpet, Hyderabad, Telangana 500016, India
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 Long 78.459409°
 09/05/22 10:46 AM

09-05-2022 (Day 3)



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Hyderabad, Telangana, India
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 500016, India
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10-05-2022 (Day 4)

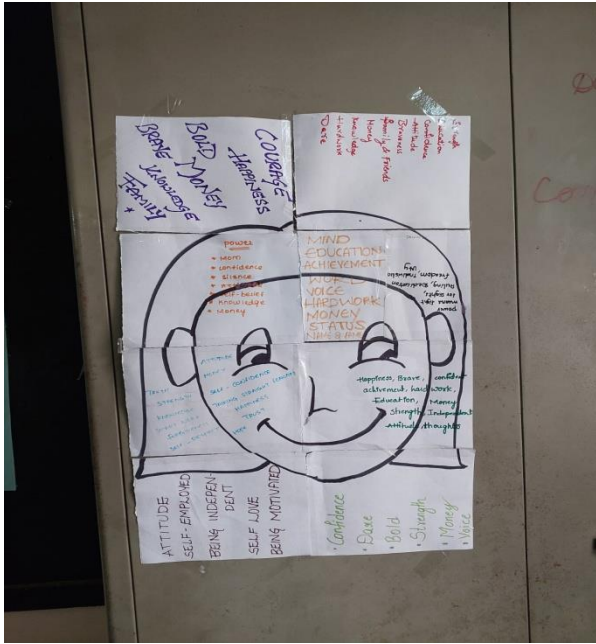




11-05-2022 (Day 5)



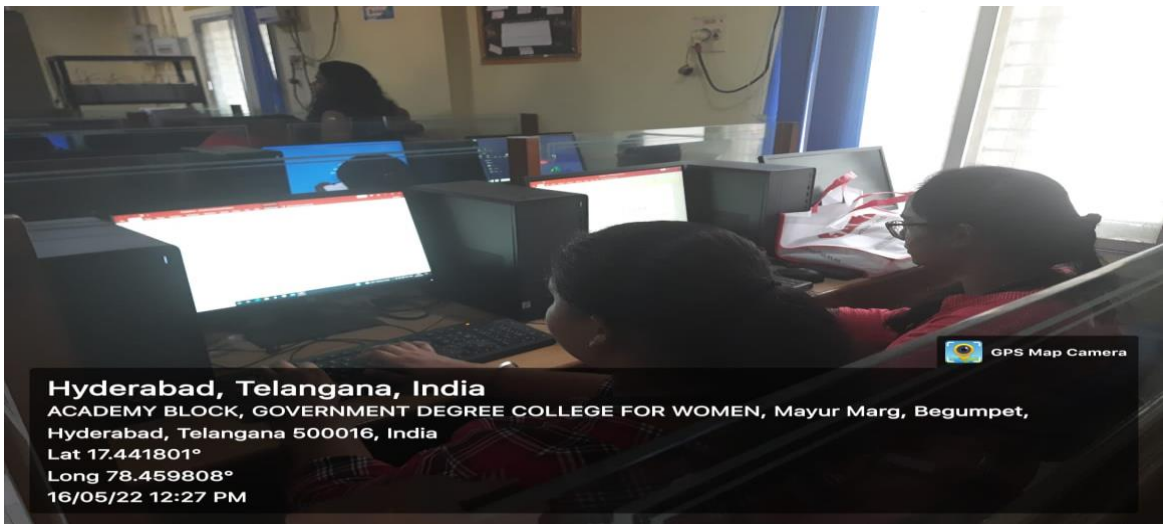
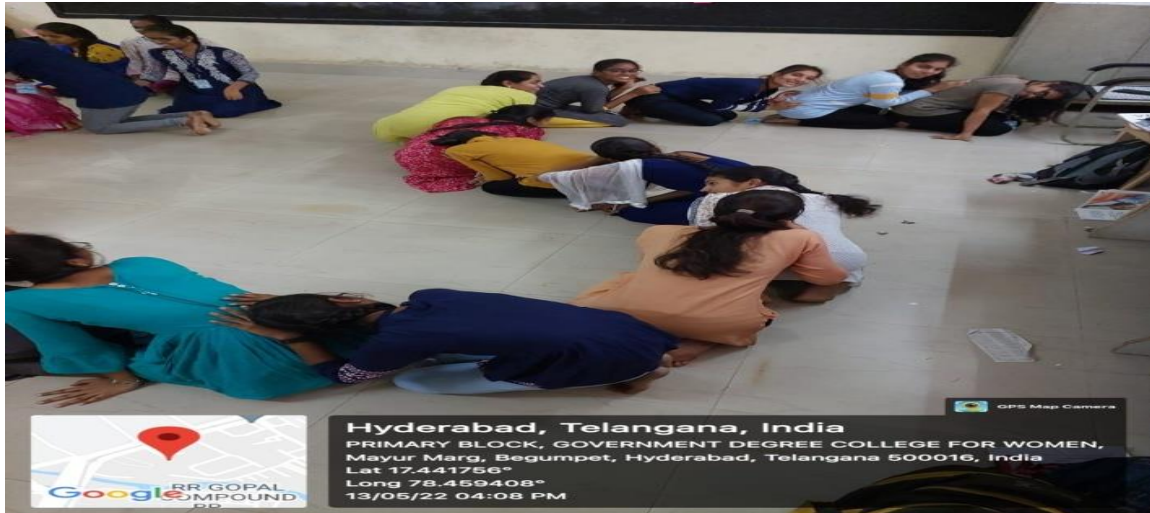
12-05-2022 (Day 6)





13-05-2022 (Day 7)





16-05-2022 (Day 8)



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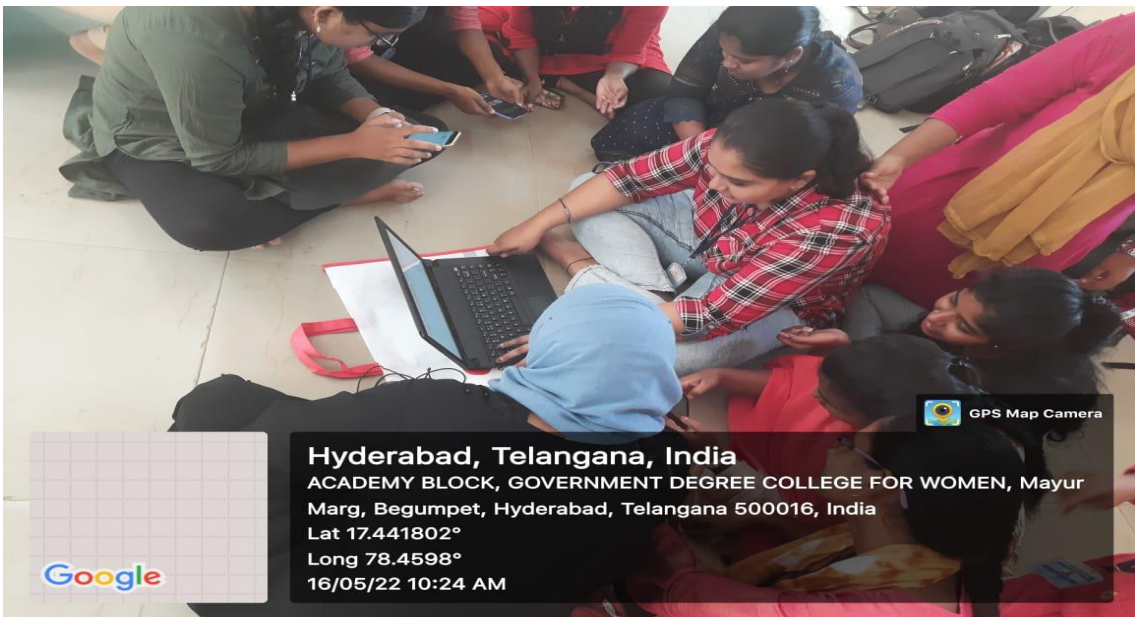
Hyderabad, Telangana, India

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Long 78.4598°

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GPS Map Camera



Hyderabad, Telangana, India

ACADEMY BLOCK, GOVERNMENT DEGREE COLLEGE FOR WOMEN, Mayur Marg, Begumpet, Hyderabad, Telangana 500016, India

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Long 78.4598°

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