

**GOVERNMENT DEGREE COLLEGE FOR WOMEN
AUTONOMOUS
BEGUMPET, HYDERABAD**



GRIEVANCES REDRESSER CELL

Activities Report

2017-2018

“ To have a Grievance is to have a Purpose in Life”

-Eric Hoffer

Dr. S. Prasanna Rani

Grievances Redresser Cell Convener

GOVERNMENT DEGREE COLLEGE FOR WOMEN
AUTONOMOUS
BEGUMPET, HYDERABAD



GRIEVANCE REDRESS POLICY

The College has a Students' Grievance Redresser Committee. The functions of the Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redresser Committee is also empowered to look into matters of harassment.

A student with a genuine grievance may approach the Grievance Redresser Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the officer in-charge of Students' Grievance Redresser Committee or Principal.

Objective:-

The objective of the Grievance Redresser Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Redresser Committee has been constituted for the redresser of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring a strife free atmosphere in the College through promoting cordial Student-Student relationship and Student- teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Three Suggestion / Complaint Boxes have been installed in front of the Library Block, Ground floors of Physical sciences Block and Life sciences Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting students against other students, teachers and College administration.
- Advising all staff to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Scope:-

The Committee deals with Grievances received in writing from the students about any of the following matters.

Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.

Financial Matters: Related to dues and payments for various items from library, hostels etc.

Other Matters : Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport etc.,.

Functions:-

The cases are attended promptly on receipt of written grievances from the students.

The Committee formally meets to review all cases, prepares statistical reports about the number of cases received, attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Procedure:-

- The setting of the Grievance Redresser Committee for students will be widely published.
- The students may feel free to put up a grievance in the format attached and drop it in boxes placed at conspicuous locations.
- The GRC will act upon those cases which have been forwarded along with the necessary documents.
- The GRC will take up only those matters which have not been solved by the different departments.
- Grievances related to fees etc will be taken up only if the relevant financial documents like demand drafts etc are attached.

The Committee is requested to Contribute effectively to dispose of the grievances at the earliest.

A registry to register the complaint is established and kept in the Principal office under the Supervision of Mrs. Shravani. Administrative officer. On receipt of the Complaint, the staff in-charge of the registry will submit the same to the Member/Secretary of the "Grievance Redresser Committee". The Committee meets for every 15 days to address the grievances of the students which are dropped in the complaint box and takes necessary action by discussing with higher authorities.

**GOVERNMENT DEGREE COLLEGE FOR WOMEN
AUTONOMOUS, BEGUMPET, HYDERABAD**



Report of the Grievances Redresser Cell

2017-2018

S.No.	Date/ Year	Class	Nature of Complaint	Resolved/ Unresolved
1.	August 2015	B.Com & B.A Iyr students	Unclean washrooms & providing buckets and mugs in the washrooms.	Resolved
2.	September 2015	B.Sc Iyr students	Request for change in college timings.	Resolved
3.	November 2015		Intimation of bandh /holidays in advance.	Resolved
4.	February 2016	B.A IIyr students	Water seepage in the classroom, replacement of benches,mosquitoes problem	Resolved
5.	August 2016	B.Sc I yr students	Maintenance of washrooms & water facility.	Resolved
6.	August 2016	B.Com, B.A	ID cards not issued on time, information on the requirements for scholarships,last date for submission of scholarship forms not intimated.	Resolved with the help of the office staff
7.	December 2016	B.Sc, BZC I yr	Request for a permanent classroom.	Resolved
8.	September 2017	B.Sc, BZC II yr	Request for lights and repair of fans	Resolved
9.	October 2017	B.Com III yr students	Request for dustbins in the classrooms	Resolved
10.	December 2017	B.ScIIyr students	Exhaust fans not working in the labs.	Resolved
11.	February 2018	B.A I yr	Complaint on the class representative of the class. Request for clean drinking water and washrooms.	Resolved

**GOVERNMENT DEGREE COLLEGE FOR WOMEN
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**Grievance Redresser Cell
List of Activities
2017-2018**

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On 27th of November, the Asmita Resource Centre conducted Poster contest on the Theme of “Gender discrimination “. Around 40 students participated and beautifully voiced their opinions exhibiting their creative artistic talents.





Students with their posters – Theme: Gender Based Discrimination or violence on women



The centre announced prizes for the winners. I st Prize of Rs 1000/-, II prize of Rs 500/- , III prize of Rs 250/- and participation certificates to all the participants.

The Asmita Resource Centre gifted books to the college library on various topics related to the issues of the upliftment and empowerment of women. Principal of the Institution, Dr Rajini thanked and appreciated the members for their contribution in moulding the personalities of young women through inspirational books of great woman achievers and books based on real life stories



EXTENSION LECTURE ON “INFATUATIONS - EMOTIONS, THE TEENAGE DILEMMA- Jan, 28th 2016

As part of the awareness programmes the internal complaints committee organized an extension lecture on “Infatuations – emotions, the teenage dilemma on Jan, 28th 2016. Ms. Sreedevi welcoming the chief guest



Dr. Veerendra addressing the students

He also spoke on love affairs and immature relationships which ended in heart breaks in most cases. He advised students to observe for symptoms of depression in their friends and inform about it either to the parents or to the teachers. According to the psychologist people who are depressed keep away from college, start lying, spend more or steal money some times and chat continuously. They even experience sleeplessness and feel isolated. They have physiological changes too. They have increased heart rate and abnormal body temperature.



The students later actively participated in the talk show conducted by NTV Channel. Students expressed their opinions on love, suicide and gender discrimination.



Students interacting during the programme



Students participating in the talk show conducted by NTV

“LEGAL AWARENESS PROGRAMME ON LAWS RELATED TO WOMEN”
03rd& 04th March 2017

The Telangana State Commission for Women organized a **Two Day District Level Workshop on “Legal Awareness Programme on Laws Related to Women”** in collaboration with the Women Empowerment Cell (WEC) and the District Resource Centre (DRC) of the Government Degree College for Women, Begumpet, Hyderabad on **03rd& 04th March 2017** under DRC Activity2017.

The Resource Persons for the programme were Dr. Tripurana Venkata Ratnam Garu, Hon’ble Chairperson of Telangana State Commission for Women, Smt. Rekha Prasad Garu & Smt. Varalakshmi Garu, Advocates, Hon’ble High Court, Hyderabad. The Presiding Officer Dr. P. Rajani, Principal, Government Degree College for Women, Begumpet welcomed the Chief Guest and the Resource Persons followed by the inaugural session with the Lighting of Lamp.



Inauguration of the Programme by Principal and Chief Guest

Speaking on this occasion, the Chief Guest Dr. Tripurana Venkata Ratnam Garu, Hon’ble Chairperson of Telangana State Commission for Women addressed the gathering with an inspirational and motivative speech. She discussed the Women Laws, Fundamental Rights, Directive Principles related to Women, Awareness on Hindu Marriage Act, Muslim Marriage Act, Christian Marriage Act, Compulsory Registration of Marriage Act etc.



Chief Guest Dr. Tripurana Venkata Ratnam Garu, Hon'ble Chairperson of Telangana State Commission for Women

Addressing the gathering Dr. P. Rajani Garu, Principal of the College briefed about the importance of women in the society, laws pertaining to women, problems of women facing in and around the society.

In the Afternoon Session, the other Resource Person Smt. Rekha Prasad Garu explained about the Dowry Prohibition Act, Domestic Violence Act, Rape Laws etc. which are all extremely relevant and needed in the present scenario. The students were very much interested by the videos shown regarding the Laws related to Women in the Workshop. On the Second Day, the Chairperson and Smt. Varalakshmi Garu explained about Nirbhaya Act, Female Feticide Acts, Sexual Harassment Act at Workplace, Exploitation in the name of Tradition in Jogini System etc.



Staff and Students Attending the Programme

The Two Day Workshop on Legal Awareness Programme on Laws related to Women conducted by the Telangana State Commission has been a very good Awareness Programme for the Students as most of the students come from the Lower Strata of Society, they are

ignorant of the laws existing for them. They are unfortunately vulnerable because of the circumstances they live in. It is also a fact that the social and economic conditions play a vital role in shaping their lives.



Students Receiving Certificates

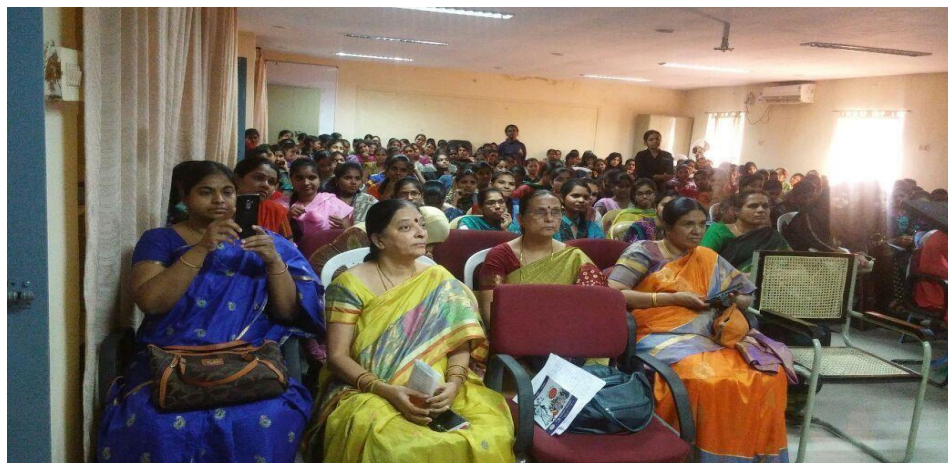
In this context, this type of programmes are extremely relevant and useful to the students. The Marriage Act which was briefed by the Resource Persons would help the students to know about their Rights and respective religious marriage customs. The laws related to rape are all extremely relevant and needed to get aware to the students in the present scenario.

The Telangana State Commission for Women is playing an instrumental role in organizing Workshops by providing to the students.

Around 150 students of Government Degree Colleges in Hyderabad District attended the programme and got aware about the Workshop and made the programme successful.

The Coordinators of Women Empowerment Cell Ms. V.V. Mallika, District Resource Centre Ms. J.D. Saraswathi, DRC Coordinator of IPGDC, Nampally Smt. Shashikala, Student Convener Smt. Uma, Academic Coordinator Dr. V. Vijayalakshmi

Examination Controller Dr. Sujatha, Administrative Officer Sri. P. Ashok Kumar, Superintendent Rajashekhar and other teaching and non-teaching staff members of the GDCW, Begumpet attended the programme.



Staff and Students in the Valedictory Session

చట్టాలపై విద్యార్థినులకు అవగాహన అవసరం



సదస్సుకు హాజరైన విద్యార్థులు



విద్యార్థులకు ద్రువపత్రాలు అందజేస్తున్న డా॥ త్రిపురాన వెంకటరత్నం

అమీర్ పేట, న్యూనీటుడే: మహిళల రక్షణ, బీద్రత

డాక్టర్ త్రిపురాన వెంకటరత్నం

పోవడంతో మహిళలు వెనుక బాటుకు గురవుతున్నార

కల్పించే పలు చట్టాలపై విద్యార్థినులు అవగాహన కలిగి ఉండటం అవసరమని తెలంగాణ రాష్ట్ర మహిళా కమిషన్ ఛైర్ పర్సన్ డాక్టర్ త్రిపురాన వెంకటరత్నం అన్నారు. జిల్లా రిసోర్స్ సెంటర్, ఉమెన్ ఎంపవర్మెంట్ సెల్ల సంయుక్త ఆధ్వర్యంలో టేగు పేటలోని ప్రభుత్వ మహిళా డిగ్రీ కళాశాలలో శనివారం మహిళా చట్టాలపై అవగాహన సదస్సు నిర్వహించారు. ముఖ్య అతిథిగా హాజరైన ఆమె మాట్లాడుతూ అన్ని రంగాల్లో పురుషులతో సమానంగా పురోగమిస్తున్న మహిళలకు మరింత చేయూతనివ్వడం, వారిలో ఆత్మవిశ్వాసం నింపడం కోసం పలు చట్టాలు అమల్లో ఉన్నాయన్నారు. చట్టాలపై అవగాహన లేక

న్నారు. మహిళల్లో ఆర్థిక సమానత్వం, సామాజిక వైతన్యం తీసుకువచ్చే దిశగా ప్రభుత్వాలు కృషి చేస్తున్నప్పటికీ అన్ని వర్గాల మధ్య ఉండటం లేదన్నారు. మహిళలకు పూర్తి రక్షణ కల్పించడంతో పాటు వారెదుర్కొనే ఇబ్బందులను పరిష్కరించేందుకు మహిళా కమిషన్ సమర్థంగా పనిచేస్తుందని చెప్పారు. ఈ సందర్భంగా ఆమె విద్యార్థినుల సందేహాలను నివృత్తి చేశారు. కార్యక్రమానికి హైకోర్టు న్యాయవాది రేఖా ప్రసాద్, ప్రభుత్వ మహిళా డిగ్రీ కళాశాల ప్రెసిడెంట్ డాక్టర్ పి. రజని తదితరులు పాల్గొన్నారు. సదస్సుకు హాజరైన విద్యార్థినులకు ద్రువపత్రాలు, పుస్తకాలను అందజేశారు.

**మానవ హక్కుల ప్రాముఖ్యత, మహిళా చట్టాలపై
అవగాహన కలిగి ఉండాలి : సీనియర్ సివిల్ జడ్జి సుదర్శన్**



**బేగంపేట ప్రభుత్వ మహిళా డిగ్రీ
కళాశాలలో జరిగిన లీగల్ అవేర్నెస్
కార్యక్రమంలో మాట్లాడుతున్న
సీనియర్ సివిల్ జడ్జి సుదర్శన్**

బాల్యవివాహాలు ఉమెన్ ట్రాఫికింగ్ తదితర అంశాలను విద్యార్థినులకు వివరించారు. ఈ కార్యక్రమంలో సీటీ సివిల్ కోర్టు న్యాయవాది కృపానందం కళాశాల వైస్ చీఫ్ పి.ఎస్. నిర్మల, విద్యార్థినులు పాల్గొన్నారు.

బేగంపేట, డిసెంబరు 11 ప్రభాతవార్త
: మానవ హక్కుల ప్రాముఖ్యత, మహిళా చట్టాలపై విద్యార్థినులు అవగాహన కలిగి ఉండాలని సీనియర్ సివిల్ జడ్జి, సెక్రటరీ జిల్లా లీగల్ సర్వీసెస్ అధికారి న్యాయసేవా సదన్ పురానాహవేలీ సుదర్శన్ అన్నారు. సోమవారం బేగంపేట ప్రభుత్వ మహిళా డిగ్రీ కళాశాలలో లీగల్ అవేర్నెస్ మరియు హ్యూమన్ రైట్స్ కార్యక్రమం జరిగింది. ఈ కార్యక్రమంలో ముఖ్య అతిథిగా సీనియర్ సివిల్ జడ్జి సుదర్శన్ పాల్గొన్నారు. ఈ సందర్భంగా ఆయన మాట్లాడుతూ మహిళా హక్కులు, వారికోసం ఉన్న చట్టాలు, చిన్నారులు హక్కులు

మహిళా చట్టాలపై అవగాహన అవసరం

త్రిపురనేని వెంకటరత్నం

బేగంపేట, మార్చి 4: బేగంపేట మహిళా డిగ్రీ కళాశాలలో శనివారం డిప్యూటీ రిసోర్స్ సెంటర్, ఉమెన్ ఇంప్రూవ్మెంట్ సెల్ ను తెలంగాణ రాష్ట్ర మహిళా కమిషన్ చైర్పర్సన్ త్రిపురనేని వెంకటరత్నం ప్రారంభించారు. కళాశాలలో విద్యార్థులకు మహిళా చట్టాలపై రెండు రోజులుగా సదస్సు నిర్వహిస్తున్నారు. శనివారం ముగింపు సదస్సుకు ముఖ్య అతిథిగా విచ్చేసిన ఆమె చేతుల మీదుగా ఈ సెంటర్ ను ప్రారంభించినట్లు ప్రిన్సిపాల్ రజిని తెలిపారు. ఈ క్రమంలో వెంకటరత్నం విద్యార్థులకు మహిళా చట్టాలపై అవగాహన కల్పించారు. ఆసంతకరం వివిధ అంశాలలో, క్రిడలలో

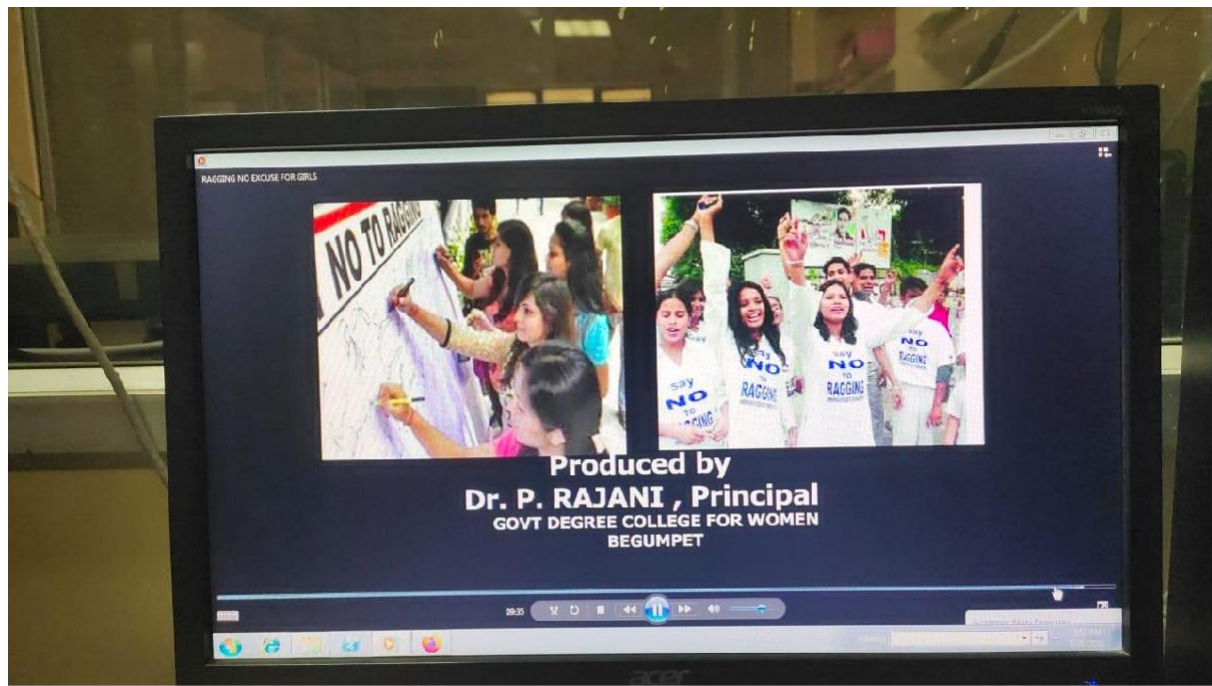


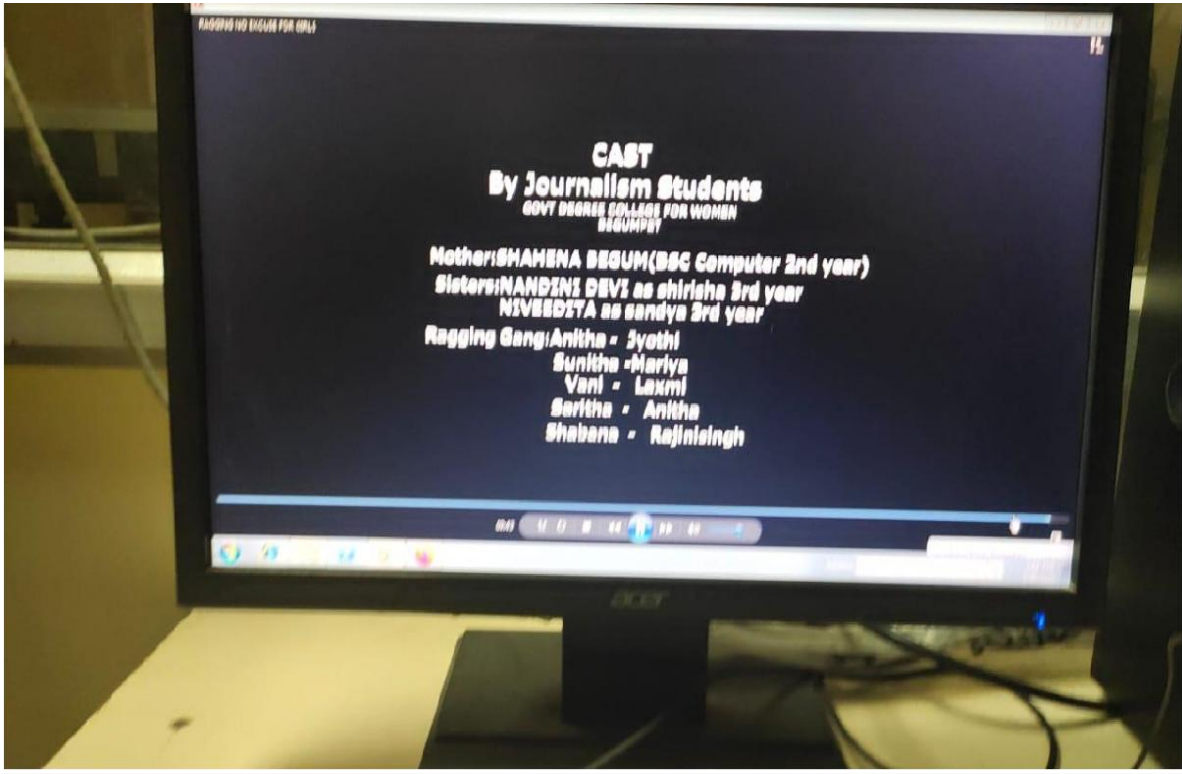
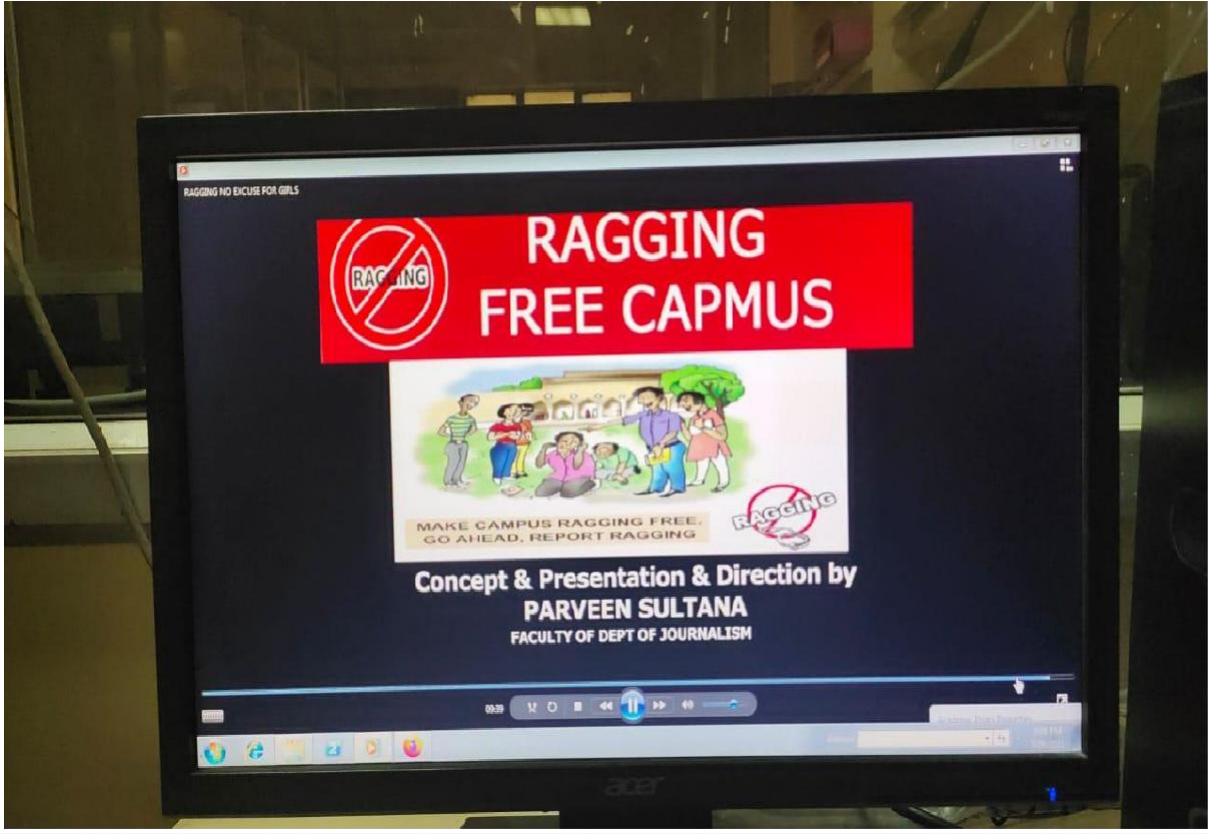
**విద్యార్థులకు సర్టిఫికేట్లను ప్రదానం చేస్తున్న
మహిళా కమిషన్ చైర్పర్సన్ వెంకటరత్నం**

విజయం సాధించిన విద్యార్థులకు ఆమె సర్టిఫికేట్లు ప్రదానం చేశారు. కార్యక్రమంలో రేఖా ప్రసాద్, వరలక్ష్మి, తదితరులు పాల్గొన్నారు.

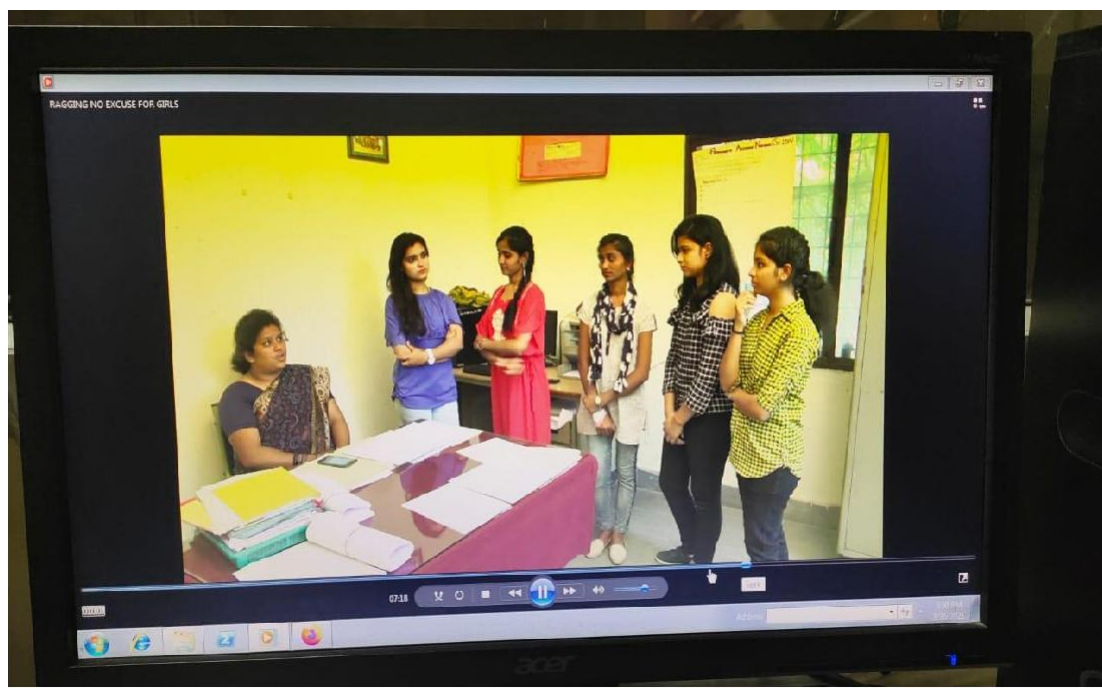
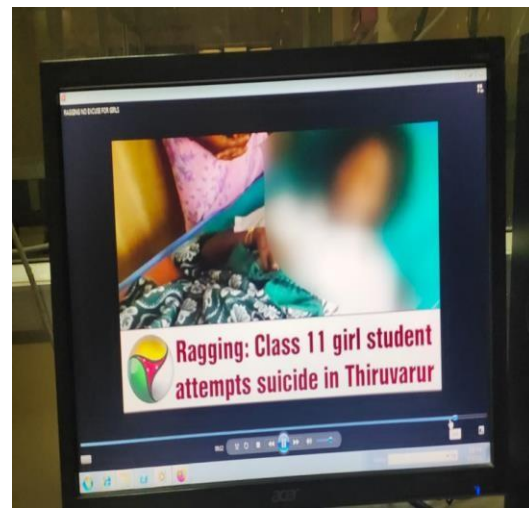
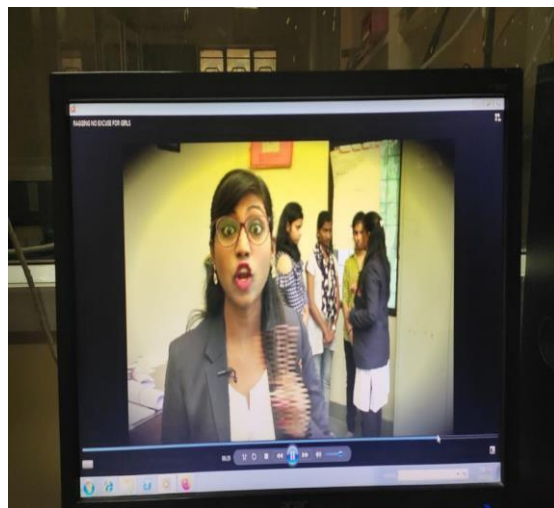
UGC-National Level Anti-Ragging Short film contest- 2017

Students of B.A Journalism participated in the UGC-National Level Anti-Ragging Short film contest- 2017, A short movie titled “Ragging-No Excuse for Girls” was selected at Osmania University level and forwarded to the national level. The short film was appreciated for focusing on how college had anti ragging cell and stop the ragging practices. The college received appreciation and participation certificate.





Stills from the short film



Student Induction programme & Awareness on Grievance Redressal Cell- 11/8/2016

GRC & NSS Organised **Orientation Programme** for all the First Year Students of BA.,B.Sc.,and B.Com. The students were made aware of the various programs offered in the college, student support systems such as NCC,NSS,WEC,GRC etc.



Installation of Rotaract Clubs - 18/03/2017

On 18th March, 2017 the GRC &NSS four units organized Installation of Rotaract Clubs by electing the Four Presidents and four secretaries of B.A.,B.Com., B.Sc and P.G. streams in association with Rotary Club of Hyderabad Deccan, Hyderabad.

Dr. P.Rajani NSS Chairperson and Principal addressed the gathering to serve the society and to involve themselves in community related activities in and outside the college. The President Rtn Kamal Goel, Rtn P.Vishwanath , Director, Young Generations and Rtn Vikram Reddy Chief Guest for the event highlighted the importance of service to society to the young students



Rtd. Karnal Goel speaking on rotaract club activities



Mr. Vikram Reddy Chief guest addressing the gathering

