

Grievance Cell Committee Meeting.

Dt: 03/11/2021.

Today a meeting is convened in principal's chamber with Grievance Redressal Committee under chairpersonship of principal to resolve a grievance received from B.Sc., final year students.

The following are the minutes of the meeting:

1. The students of B.Sc., final year have submitted a grievance letter about a problem of not getting the drinking water in the college due to the not functioning of the motor.
2. They requested to solve the problem immediately.
3. It is unanimously resolved to attend this problem immediately by calling a mechanic and entrusted the work to him.

1. Dr. T. Sree Lakshmi
Principal, GDCH
Karimnagar.

TSC
03/11/2021

2. Smt. P. Aruna Ar

3. Smt. N. Sangeetha Rani N

4. Smt. P. Swaroopa. P

Action Taken Report.

The mechanic attended the entrusted work and repaired the water plant on 06/11/2021 and the grievance was resolved.

Students Grievance Redressal Cell for
2020-2021.

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DT: 06/11/2020.

CHAIR PERSON : Dr. T. Sree Lakshmi

Mechanism:

1. Approach Grievance cell
2. File a complaint through on-line / off-line.
3. Grievance redressal cell shall hear and sort out the complaint.
4. Results of the meeting to be communicated to the student.

Minutes of the meeting Grievance Redressal Cell

The Grievance cell meeting was conducted on 06/11/2020. The cell is constituted with the following members.

1. Dr. T. Sree Lakshmi
principal
GDCW, Karimnagar.

TSL
06/11/2020

2. Sri Chakravarthi - IQAC
Coordinator.

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3. Smt. P. Aruna - convener

Aruna

4. Smt. N. Sangeetha - member

N. Sangeetha

5. Smt. P. Swaroopa - member.

P. Swaroopa

Action taken Report.

Municipality people came to the spot immediately and cleared the garbage. So, the grievance was resolved.

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DT: 15/04/2021.

Today a meeting is held in principal's chamber under chairpersonship of principal with its committee members to resolve a grievance received from B.Sc. and B.Com final year students.

Minutes of the meeting:

- i) The students of B.Sc. & B.Com final year students submitted a grievance letter about old toilets and damaged class-room sheds and doors.
- ii) It is unanimously resolved to attend this problem immediately by making a call to plumber and entrusted the work to him.

1. Dr. T. Sree Lakshmi
Principal
GDCW, Karimnagar.

T.S.
15/04/2021

2. Smt. P. Aruna
Convener

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3. Smt. N. Sangeetha
Member

N.S.

4. Smt. P. Swaroopa
Member.

P.S.

Action Taken Report.

The plumber came and repaired the class-rooms sheds and old toilets and damaged class-rooms doors on 17/04/2021. So, the grievance was resolved.

Grievance Cell Committee Meeting.

Date: 12/11/2021.

Today a meeting is convened in Principal's Chamber with Grievance Redressal Committee under chairpersonship of Principal to resolve a grievance received from the 2nd year (MPCS, MStds & MStd's) students. As they are not having classes for Statistics and Maths subjects.

The following are the minutes of the meeting:

1. The students of B.Sc 2nd year have submitted a grievance letter about as they are not having classes for statistics and Maths subjects.
2. They requested to solve their problem at the earliest.
3. This issue is already taken to the kind notice of the Commissioner and guest faculty interview date is also announced.

1. Dr. T. Sree Lakshmi
Principal
GDCW, Karimnagar.

TSL
12/11/2021

2. Smt. P. Aruna

3. Smt. N. Sangetha Rani

4. Smt. P. Swaroopa

Action Taken Report.

Guest-faculty interviews were conducted on 16/11/2021 and the selected members joined their duties on 17/11/2021 and taking classes. So, the grievance was resolved.